

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

Preface
3rd Revised Page 1

Schedule of Rates, Charges and Regulations Governing

TELEPHONE SERVICE

Applying in the Exchanges of this Company,
in Michigan, as designated in the
Local Terms of Service (LTS) of the Company as set forth below

LTS No. 1	Local Exchange Service
LTS No. 2	General Exchange Service
LTS No. 3	Primary Basic Local Exchange Service (PBLES)
LTS No. 4	Promotions
LTS No. 6	Directory Assistance Service
LTS No. 7	General Regulations and Definitions
LTS No. 10	Terminating Extended Area Service (EAS)
LTS No. 13	Public Mobile Carrier Services
LTS No. 27	Facility Space Attachment
LTS No. 28	Packaged Services
LTS No. 29	Integrated Services Digital Network (ISDN)

CenturyTel of Michigan, Inc. d/b/a CenturyLink is referred to within this Local Terms of Service as “CenturyLink” or “Company”.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

Preface
1st Revised-Page 2

**TRADE NAMES, TRADEMARKS AND SERVICE MARKS
USED IN THIS LOCAL TERMS OF SERVICE**

The following list of trade names, trademarks and/or service marks which may be used for services offered in this document are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. and are used by CenturyTel Michigan, Inc. with express permission. Trademark and service mark designations will not be listed hereafter in the Local Terms of Service. However, the laws regarding trademarks and service marks are applicable.

Trade names, trademarks and service marks that are owned by CenturyLink, Inc. or a subsidiary of CenturyLink, Inc. cannot be used by another party without authorization.

CENTURYLINK
CENTURYLINKTM
CENTURYLINKSM

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

Preface
3rd Revised Page 3

EXPLANATION OF SYMBOLS

The nature and extent of revisions of these documents is indicated on the right hand margin by the following symbols.

- (I) Increase
- (D) Decrease/Reduction

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

Preface
2nd Revised Page 4

TABLE OF CONTENTS

<u>SECTION</u>	<u>SUBJECT</u>
PREFACE	TITLE TRADE NAMES, TRADEMARKS AND SERVICE MARKS EXPLANATION OF SYMBOLS TABLE OF CONTENTS
LTS No. 1	LOCAL EXCHANGE SERVICE
LTS No. 2	GENERAL EXCHANGE SERVICE
LTS No. 3	PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES)
LTS No. 4	PROMOTIONS
LTS No. 5	RESERVED FOR FUTURE USE
LTS No. 6	DIRECTORY ASSISTANCE SERVICE
LTS No. 7	GENERAL REGULATIONS AND DEFINITIONS
LTS No. 10	TERMINATING EXTENDED AREA SERVICE (EAS)
LTS No. 13	PUBLIC MOBILE CARRIER SERVICES
LTS No. 27	FACILITY SPACE ATTACHMENT
LTS No. 28	PACKAGED SERVICES
LTS No. 29	INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

Preface
3rd Revised Page 5

RESERVED FOR FUTURE USE

This page cancels 1st Revised Page 6.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 1
1st Revised Page 1

Schedule of Rates, Charges and
Regulations Governing

LOCAL EXCHANGE SERVICE

Applying in the Exchanges of this Company,
in Michigan, as designated in the
Table of Contents herein

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 1
Original Page 2

LOCAL EXCHANGE SERVICE

SUBJECT INDEX

	<u>Page No.</u>
Boundary Designations	19
Combination Main Station Service	30
Direct-Inward-Dialing (DID)	29
Extension of Line Facilities	34
Facility Administration Charge	32
Joint User Service	31
Lifeline Service	20
Local Exchange Rates	8
Local Exchange Service	7
PBX/ALI	46
Payphone Service	24
Pay Telephone Use Charge	23
Rural Service	18
Service Charges	32
Service Ordering Charge	32
Shared Tenant Service (STS)	40
Special Assemblies of Equipment or Speculative Projects	39
Telecommunications Service Priority	49
Trip Charge	33
Tribal Link Up	23
Universal Service Support for Libraries, Schools, and Health Care Providers	48

Material moved from Page 6 of this section.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 1
Original Page 3

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 1
Original Page 4

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 1
Original Page 5

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 1
Original Page 6

LOCAL EXCHANGE SERVICE

RESERVED FOR FUTURE USE

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 7

LOCAL EXCHANGE SERVICE

A. GENERAL

1. Service classes and grades of Local Exchange Service are provided as set forth in this LTS for each exchange.
2. The rates for Local Exchange Service as set forth in this LTS are subject to the Conditions and General Regulations in Local Terms of Service - No. 7.
3. Rate Groups - Seven rate groups have been established. Each exchange has been categorized by the number of maintenance station terminals within its local calling area.
4. Calls made to a telephone number with an NPA NXX that is associated with a rate center that is within the customer's local calling area are classified as local calls pursuant to the distinction created in MCL 484.2304(9). If the Company exchanges such calls with another service provider and interconnection with that other service provider causes the Company to incur costs that are materially greater than costs normally associated with intra-company local calls, the Company may charge the customer a \$0.03 per minute of use (MOU) surcharge for such calls. The surcharge would be in addition to all other applicable local service charges, and all such MOU would count toward any applicable monthly MOU allowance. Prior to the imposition of the \$0.03 per MOU local surcharge, the Company will provide customer at least 30 days' notice of its intention to do so, and the notice will include information enabling the customer to determine the affected telephone number(s).

B. CONDITIONS

1. Service Regrades
 - a. Within the Base Rate Area, Two Party (R2) and Four Party (R4) Residence services may be provided as indicated on the Local Exchange Rate Schedule.
 - b. Outside the Base Rate Area, Four Party Business Service is limited to existing customers at existing locations. Such service will be eliminated as facilities for One Party Service becomes available. One-Party Residence and Four-Party Residence Services may be provided as indicated on the Local Exchange Rate Schedule. Zone Charges apply to One-Party Service as indicated on the Local Exchange Rate Schedule.

C. TAXES

Applicable taxes levied by the State, County and local taxing authorities are in addition to the rates set forth in this Local Terms of Service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 8

LOCAL EXCHANGE SERVICE

D. LOCAL EXCHANGE RATES

1. The Local Exchange Rate is determined by its Rate Group Classification.
 - a. Rate Group Classification is determined by the size of the local calling area.
 - 1) A local calling area is defined as the area within which station-to-station calling is permitted without the application of Message Toll Charges. Such an area may consist of one or more central offices, as well as one or more exchanges (as is the case when Extended Area Service is provided between exchanges).
 - 2) The size of the local calling area is determined by the total number of maintenance station terminals, identified below;

Main Station
Foreign Exchange Terminals of this Company
Payphone
PBX and PABX Trunks
Key Business Lines

2. Reclassification of Rate Grouping

When the number of main station terminals in the Local Calling Area has either exceeded or fallen below the limits of the then current rate grouping for a period of 12 consecutive months the basic service rates shall be adjusted to the proper rate grouping upon due notice to the customers involved, except that the case where the limits are exceeded by reason of the establishment of additional extended area calling points, the reclassification shall be effective at the time the Local Service Area is enlarged.

Reclassification of Rate grouping (Approved in Case No. U-3908, dated July 6, 1971, and amended in Case No. U-4733, dated June 16, 1975).

3. The effective rate group classification of each exchange is shown on Sheet 9, Paragraph D., item 4 Rate Group Classification in this Local Terms of Service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 1
2nd Revised Page 9
Cancels Original Page 9.1

LOCAL EXCHANGE SERVICE

D. LOCAL EXCHANGE RATES (Cont'd)

4. Rate Group Classification

a. 1. Rates

EXCHANGES WITH AECP CALLING ^[1]
RATE GROUPS

	<u>(1)</u>	<u>(2)</u>	<u>(3)</u>	<u>(4)</u>	<u>(5)</u>	<u>(6)</u>	<u>(7)</u>
Class & Grade of Service, per line	<u>1- 1,000</u>	<u>1,001 2,000</u>	<u>2,001 4,000</u>	<u>4,001 8,000</u>	<u>8,001 16,000</u>	<u>16,001 32,000</u>	<u>32,001 64,000</u>

BUSINESS SERVICE

(1 -6 lines)

One Party	\$21.61	\$22.21	\$22.81	\$23.41	\$24.01	\$24.61	\$25.21
Business Trunk	\$27.38	\$28.28	\$30.18	31.08	\$30.98	\$32.88	\$33.78
Payphone Line	\$23.36	\$24.06	\$24.76	\$25.46	\$26.16	\$26.86	\$27.56

(7 or more lines and
Educational

One Party	\$19.11	\$19.71	\$20.31	\$20.91	\$21.51	\$22.11	\$22.71
Business Trunk	\$24.88	\$25.78	\$27.68	\$28.58	\$28.48	\$30.38	\$31.28
Payphone Line	\$20.86	\$21.56	\$22.26	\$22.96	\$23.66	\$24.36	\$25.06

RESIDENCE SERVICE

One Party	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50	\$19.50
One Party Rural	\$21.86	\$21.86	\$21.86	\$21.86	\$21.86	\$21.86	\$21.86
Key Trunk	\$24.50	\$24.50	\$24.50	\$24.50	\$24.50	\$24.50	\$24.50
Key Trunk Rural	\$26.86	\$26.86	\$26.86	\$26.86	\$26.86	\$26.86	\$26.86

Business Rural zone charge applies to individual line exchange
service outside the base rate area at

\$2.00 per month.

Business Rotary or trunk hunting on one party lines, per line:

\$5.00 per month.

	<u>Business 1-6 lines</u>	<u>Business 7 or more Lines and Educational</u>	<u>Residence</u>
Manitou Island rate	\$24.31	\$21.81	\$20.06

^[1] AECP Calling areas are defined on Page 10 following

Material now appearing on this page previously appeared on Page 9.1. This page cancels 9.1.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 10

LOCAL EXCHANGE SERVICE

D. LOCAL EXCHANGE RATES (Cont'd)

4. Rate Group Classification

b. Local Calling Area and Rate Group

<u>Exchange</u>	<u>Rate Group</u>	<u>Local Calling Area</u>	<u>AECP</u>
Alanson	5	Alanson, Brutus, Petoskey	Boyne Falls, Indian River, Wolverine
Bear Lake	2	Bear Lake	Beulah, Copemish-Thomasville, Frankfort, Kaleva, Onkama
Boyne Falls	6	Boyne City, Walloon Lake, Petoskey, Boyne Falls	Alanson, Elmira, Gaylord, Vanderbuilt, Wolverine, Vanderbilt, Wolverine
Brutus	5	Brutus, Alanson, Petoskey	Harbor Spring, Indian River, Pellson
Caro	4	Caro	Akron, Cass City, Fairgrove, Gagetown, Kingston, Mayville, Unionville, Vassar
Crystal	2	Crystal	Carson City, McBride, Riverdale, Stanton, Vestaburg, Vickeryville
Elmira	5	Elmira, Gaylord	Alba, Boyne City, Boyne Falls, East Jordan
Glennie	2	Glennie	Fairview, Hale, Lincoln, Mio, Oscoda, Sixty Lakes
Glen Lake	7	Glen Lake, Traverse City	Honor, Lake Ann, Lake Leelanau, Suttons Bay
Hale	4	Hale, Sand Lake Heights, Sixty Lakes, Whittemore	East Tawas, Glennie, Lupton, Oscoda, Prescott
Honor	4	Honor, Beulah, Lake Ann	Glen Lake
Hope	7	Hope, Midland	Beaverton, Coleman, Pinconning, Sanford
Kinde	1	Kinde	Bad Axe, Caseville, Elkton, Port Austin, Port Hope
Lake Ann	7	Lake Ann, Honor, Traverse City	Beulah, Copemish-Thompsonville, Glen Lake, Interlochen
Lake City	4	Lake City, Merritt, Moorestown	Cadillac, Falmouth, Fife Lake, Manton, McBain, S. Boardman
Levering	2	Levering	Cheboygan, Harbor Spring, Mackinaw City, Pellson
Marlette	3	Marlette, Clifford	Brown City, Cass City, Kingston, North Branch, Sandusky, Snover
Merritt	4	Merritt, Lake City, Moorestown	Cadillac, Falmouth, Harrison, Houghton Lake
Moorestown	4	Moorestown, Lake City, Merritt	Cadillac, Falmouth, Grayling, Higgins Lake, Houghton, Lake, Manistee, River, S. Boardman
Newport	7	Newport, Monroe	Carleton, Flat Rock, Rockwood
Pinconning	3	Pinconning	Beaverton, Gladwin, Hope, Linwood, Midland, Standish
Port Austin	2	Port Austin	Caseville, Kinde, Port Hope
Port Hope	1	Port Hope	Bad Axe, Harbor Beach, Kinde, Port Austin
Sand Lake Heights	4	Sand Lake Heights, Hale, Sixty Lakes, Whittemore	East Tawas
Sixty Lakes	4	Sixty Lakes, Whittemore, Sand Lake Heights, Hale	Glennie, Lupton, Rose City
Suttons Bay	7	Suttons Bay, Lake Leelanau, Traverse City	Northport, Glen Lake
Vickeryville	1	Vickeryville,	Carson City, Crystal, Fenwick, Palo, Sheridan, Stanton
Whittemore	4	Whittemore, Hale, Sixty Lakes, Sand Lake Heights,	East Tawas, Lupton, Prescott, Twining

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 11

LOCAL EXCHANGE SERVICE

D. LOCAL EXCHANGE RATES (Cont'd)

4. Rate Group Classification

c. Service Offerings By Exchange

<u>Exchange</u>	<u>Rate Group</u>	(1) <u>WITHIN BASE RATE AREA</u>		(1) <u>OUTSIDE BASE RATE AREA</u>	
		<u>Residence</u>		<u>Business</u>	<u>Residence</u>
		<u>Two Party</u>	<u>Four Party</u>	<u>Two Party</u>	<u>Four Party</u>
Alanson	5	-	-	-	-
Bear Lake	2	-	-	-	-
Boyne Falls	6	-	-	-	-
Brutus	5	-	-	-	-
Caro	4	-	-	-	-
Crystal	2	-	-	-	-
Elmira	5	-	-	-	-
Glennie	2	-	-	-	-
Glen Lake				-	-
Glen Arbor	7	-	-	-	-
Cedar	7	-	-	-	-
Empire	7	-	-	-	-
Hale		-	-	-	-
Honor	4	-	-	-	-
Hope	7	-	-	-	-
Kinde	1	-	-	-	-
Lake Ann	7	-	-	-	-
Lake City	4	-	-	-	-
Levering	2	-	-	-	-
Marlette	3	-	-	-	-
Merritt	4	-	-	-	-
Moorestown	4	-	-	-	-
Newport	7	-	-	-	-
Pinconning	3	-	-	-	-
Port Austin	2	-	-	-	-
Port Hope	1	-	-	-	-
Sand Lake Heights	4	-	-	-	-
Sixty Lakes	4	-	-	-	-
Suttons Bay	7	-	-	-	-
Vickeryville	1	-	-	-	-
Whittemore	4	-	-	-	-

Business and Residence One-Party, Business Trunks, Key Business Lines and Semi-Public Service are available in all exchanges and zones.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 03-23-2015

LTS No. 1
Original Page 11.1

LOCAL EXCHANGE SERVICE

D. LOCAL EXCHANGE RATES (Cont'd)

5. CENTURYLINK LINE VOLUME PLAN (CLVP)

A. TERMS AND CONDITIONS

See [LOCAL TERMS OF SERVICE: CENTURYLINK LINE VOLUME PLAN \("CLVP"\)](#) for the description, terms and conditions for CLVP. Termination liability charges and/or shortfall charges apply as specified therein, if all or a portion of the services under CLVP are terminated prior to the expiration of the initial commitment period or if Customer's account falls below the minimum line requirements.

B. RATES

1. Flat Rate Business Service, per Individual Line, Key Line, and/or Key Trunk, per month⁽¹⁾

Number of Lines (Tier)/Minimum Line Requirement	Two Year Term	Three - Five Year Terms
10 - 49	\$26.99	\$24.99
50 - 499	25.99	23.99
500 - 999	24.99	22.99
1000 - 3000	23.99	21.99

2. Optional Services

LVP Feature Package, per line/ trunk, per month

Number of Lines (Tier)/Minimum Line Requirement	Two Year Term	Three - Five Year Terms
10 - 49	\$4.00	\$3.00
50 - 499	4.00	3.00
500 - 999	4.00	3.00
1000 - 3000	4.00	3.00

⁽¹⁾ Touch calling service, Trunk Hunting and Extended Area Service, where applicable, are included in these rates.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 12

LOCAL EXCHANGE SERVICE

E. INDEX OF EXCHANGES SHOWING INCORPORATED CITIES, VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA.

<u>Exchanges</u>	<u>Incorporated</u>		<u>Townships</u>	<u>Counties</u>
	<u>Cities</u>	<u>Villages</u>		
Alanson			Mentor Tuscarora	Cheboygan
		Alanson	Littlefield Springvale	Emmet
Bear Lake		Bear Lake	Bear Lake Pleasanton Springvale	Manistee
Boyne Falls			Warner	Antrim
		Boyne Falls	Boyne Valley Chandler Hudson Melrose	Charlevoix
			Mentor Wilmot	Cheboygan
			Springvale	Emmet
			Corwith Elmira Burt	Otsego Cheboygan
Brutus			Maple River Pleasant View	Emmet
Caro		Caro	Almer Columbia Dayton Ellington Elmwood Fairgrove Fremont Indianfields Juniata Wells	Tuscola

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 13

LOCAL EXCHANGE SERVICE

E. INDEX OF EXCHANGES SHOWING INCORPORATED CITIES, VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA. (Cont'd)

<u>Exchanges</u>	<u>Incorporated</u>		<u>Townships</u>	<u>Counties</u>
	<u>Cities</u>	<u>Villages</u>		
Crystal			Sumner	Gratiot
			Bloomer	Montcalm
			Crystal	
			Evergreen	
			Ferris	
Elmira			Warner	Antrim
			Elmira	Otsego
Glen Lake (Cedar) (Empire) (Glen Arbor)		Empire	Leland	Leelanau
			Solon	
			Centerville	
			Empire	
			Glen Arbor	
			Cleveland	
			Kasson	
			Platte Lake	Benzie
Glennie			Curtis	Alcona
			Mikado	
			Millen	
			Mitchell	
			Oscoda	Iosco
			Mentor	Oscoda
Hale			Grant	Iosco
			Oscoda	
			Plainfield	
			Reno	
			Hill	Ogemaw
			Logan	

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 14

LOCAL EXCHANGE SERVICE

E. INDEX OF EXCHANGES SHOWING INCORPORATED CITIES, VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA. (Cont'd)

<u>Exchanges</u>	<u>Incorporated</u>		<u>Townships</u>	<u>Counties</u>
	<u>Cities</u>	<u>Villages</u>		
Honor		Honor	Homestead Benzonia Lake Platte	Benzie
Hope			Garfield Bentley Tobacco Edenville Hope Larkin Lincoln Mills	Bay Gladwin Midland
Kinde		Kinde	Dwight Hume Huron Lake Lincoln Meade	Huron
Lake Ann		Lake Ann	Inland Almira Long Lake Green Lake	Benzie Grand Traverse
Lake City	Lake City		Aetna Bloomfield Caldwell Forrest Lake Pioneer Reeder West Branch	Missaukee

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 15

LOCAL EXCHANGE SERVICE

E. INDEX OF EXCHANGES SHOWING INCORPORATED CITIES, VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA. (Cont'd)

<u>Exchanges</u>	<u>Cities</u>	<u>Villages</u>	<u>Townships</u>	<u>Counties</u>
Levering			Hebron Munro	Cheboygan
			Bliss Carp Lake Center Cross Village McKinley	Emmet
Marlette			Burlington Burnside	Lapeer
		Marlette	Elmer Flynn LaMotte Marlette	Sanilac
			Koylton	Tuscola
Merritt			Aetna Butterfield Enterprise Holland	Missaukee
			West Branch	
Moorestown			Enterprise Norwich Pioneer West Branch	Missaukee
			Garfield	Kalkaska
Newport		Estral Beach	Ash	Monroe
		Newport	Berlin Frenchtown	

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 16

LOCAL EXCHANGE SERVICE

E. INDEX OF EXCHANGES SHOWING INCORPORATED CITIES, VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA. (Cont'd)

<u>Exchanges</u>	<u>Cities</u>	<u>Villages</u>	<u>Townships</u>	<u>Counties</u>
Pinconning	Pinconning		Fraser Garfield Mount Forest Pinconning	Bay
			Bentley	Gladwin
			Mills	Midland
Port Austin		Port Austin	Dwight Hume Huron Port Austin	Huron
Port Hope		Port Hope	Bloomfield Gore Huron Port Austin Rubicon	Huron
Sand Lake Heights			Grant Plainfield	Iosco
Sixty Lakes			Plainfield	Iosco
			Goodar Hill	Ogemaw
			Mentor	Oscoda
Suttons Bay		Suttons Bay	Suttons Bay Bingham Leelanau Leland	Leelanau

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 17

LOCAL EXCHANGE SERVICE

E. INDEX OF EXCHANGES SHOWING INCORPORATED CITIES, VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN ITS EXCHANGE SERVICE AREA. (Cont'd)

<u>Exchanges</u>	<u>Cities</u>	<u>Villages</u>	<u>Townships</u>	<u>Counties</u>
Vickeryville			Bloomer Bushnell Evergreen	Montcalm
Whittemore	Whittemore		Burleigh Grant Reno Sherman Logan Richland	Iosco Ogemaw

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 18

LOCAL EXCHANGE SERVICE

RURAL SERVICE

A. GENERAL

1. Service offered to applicants located outside the Base Rate Area of an exchange or a Locality Rate Area and within the Exchange Service Area on established lines, is as follows:
 - a) Individual line service, outside the Base Rate Area is subject to Rural Zone Charges.
 - b) Suburban Four-Party Service is limited to a maximum of four parties per line.
 - c) Multiparty Service is limited to a maximum of ten parties per line and is offered to customers on the Manitou Islands in the Glen Lake Exchange as set forth in Local Terms of Service No. 1.
2. The Company reserves the right to connect business and residence customers on the same party line.

B. RURAL ZONE CHARGES

1. Service furnished outside the Base Rate Area but within the service area of the exchange is subject to Rural Zone Charges. The charges are in addition to the rates for the service and in addition to Construction Charges when applicable.
2. Rural Zone Charges apply as specified on Sheet 9 of this document.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 19

LOCAL EXCHANGE SERVICE

BOUNDARY DESIGNATIONS

A. GENERAL

1. Boundaries for Base Rate Areas, Locality Rate Areas and the exchange area for exchanges are designated on maps in this document.
2. Each establishment is within one exchange, except as provided in 3, below.
3. Where the boundary is designated as a road (street or highway), the area includes that side of the highway on which the general plant facilities are located serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire, using not more than one additional pole; when the general facilities are located on the far side of the highway, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional pole.
4. Where the boundary is designated as the center of the road (street or highway), each side of the road is in a different service area.
5. Where the boundary is designated as a river (stream) or railroad, each side of the river or railroad is in a different service area.
6. Where the boundary divides a lake, the shore of the lake is in different service areas in accordance with the boundary designation at the shore line.
7. Where the boundary is designated as a Township Section Line or a specified distance from a Township Section Line, customers are served in accordance with their location with respect to such boundary line. When such a line is other than the Section Line or one-quarter or one-half mile from a Section Line, the location of the boundary line with respect to the Section Line will be shown in feet or fractional miles on the Local Terms of Service Map Sheet.
8. Where a boundary coincides with Municipal, Township, County, etc., boundary, customers are served in accordance with their location with respect to such a boundary.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 06-27-2014

LTS No. 1
1st Revised Page 20

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing rates and charges for residential telephone service.
2. In order to be eligible for Lifeline, a residential customer's annual household income must be at or below 150% of the poverty level, as determined by the U.S. Department of Health and Human Services and as approved by the State treasurer or the person must participate in one of the following programs:
 - Medicaid
 - Supplemental Nutrition Assistance Program (SNAP) - Food Stamps
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance/Section 8
 - Low Income Home Energy Assistance Program (LIHEAP)
 - National School Lunch Program's free lunch program
 - Temporary Assistance for Needy Families (TANF) aka Family Independence Program

In addition to the criteria above, applicants residing on Tribal Lands [referenced in Title 25 Code of Federal Regulations, Section 20.1, paragraph (v)] may also qualify if they participate in one of the following federal assistance programs:

- Bureau of Indian Affairs general assistance
- Tribally administered Temporary Assistance for Needy Families (TANF)
- Head Start (must meet program's income qualifying standard)
- Food Distribution Program on Indian Reservations

Applicants residing on tribal lands must sign under penalty of perjury that he/she resides on a reservation, as defined in Title 25 Code of Federal Regulations, Section 20.1, paragraph (v), and receives benefits from at least one of the programs referenced above. The Tribal Lands Applicant also must agree to notify the Company if they cease to participate in the program.

3. Other services can be provided with Lifeline at applicable rates and charges.
4. Proof of eligibility will be required for all initial lifeline applicants and all lifeline recipients will be required to re-certify every year.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 06-27-2014

LTS No. 1
1st Revised Page 21

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE (Cont'd)

B. REGULATIONS

1. Regulations specified elsewhere in the Company's LToS apply to Lifeline.
2. Lifeline is available only with residential services, excluding foreign exchange service. Lifeline is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
3. A miscellaneous service charge does not apply when Lifeline is added or discontinued to existing service when that is the only work being done.
4. The Lifeline plan will apply after receipt and processing of a completed Lifeline application, including documentation indicating that the household income meets the eligibility standards established above.
5. Customers of Lifeline must notify the Company of any changes which would affect qualification. Recertification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount will be discontinued and regular rates and charges will apply.
6. As a participant in Lifeline, customers are eligible to receive toll blocking service at no charge. This service will only be provided at the customer's request. Toll blocking service is defined as a central office service that restricts access to the network. Toll blocking is provided where facilities permit and will not allow 1+, 0+, 0-, 101XXXX, 900, or interzone calls to be completed. Toll blocking does not restrict local calls, calls to intraNPA directory assistance, telephone repair service, 911, or calls to 800 or 950 numbers.
7. Local service deposit requirements will be waived for customers who voluntarily receive Toll Blocking Service.
8. Participants in Lifeline shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline and have previously been disconnected for nonpayment of toll charges.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 06-27-2014

LTS No. 1
1st Revised Page 22

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE (Cont'd)

C. MONTHLY RATES AND DISCOUNTS

The discount on the monthly rate for residential exchange service for qualified Lifeline customers shall be \$9.25 from the Federal discount program plus \$2.00 from the State discount program for a total discount of \$11.25. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end user common line charge and the basic local exchange rate.

The discount on the monthly rate for residential exchange service for qualified Lifeline customers 65 years of age or more shall \$9.25 from the Federal discount program plus \$3.10 from the State discount program for a total discount of \$12.35. Credits are applied to the end user's basic local exchange service. At no time shall the total Lifeline credit exceed the sum of the end-user common line charge and the basic local exchange rate.

Qualified participants residing on tribal lands will receive, in addition to the discounts listed above, an additional federal approved reduction of up to \$25.00 applied to the monthly local service rate.

D. TRIBAL LINK-UP PROGRAM

1. A discount on the line connection charge is available to qualifying Lifeline customers residing on Tribal lands as defined in 47CFR §54.400(e) for the installation or transfer of services from one residential premises to another.
 - a. A qualifying customer may receive a 100% reduction up to \$100 in the installation charges, or transfer of service charges, for connection at the customer's principal place of residence.
 - b. A qualifying customer may then make payments for the connection charges on a deferred schedule in which the qualifying customer does not pay interest. The interest charges not charged to the qualifying customer shall be for connection charges of up to \$200.00 that are deferred for a period not to exceed one year. Charges assessed for installation or transfer of service includes any charges that the Company customarily assesses to connect subscribers to the network. These charges do not include any permissible security deposit requirements.
 - c. A qualifying customer can receive the benefits of the Tribal Link Up Program for a second and subsequent time only for a principal place of residence with an address different from the residential address at which the Tribal Link Up assistance was approved previously.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 06-27-2014

LTS No. 1
1st Revised Page 23

LOCAL EXCHANGE SERVICE

E. PAY TELEPHONE USE CHARGE

1. General

Any telecommunications carrier using the facilities or services of public or semi-public Telephones shall pay the Company for use of those facilities or services to complete all intrastate toll calls which originate from public telephones (including but not limited to 0+, 1+, and 0- numbers). A charge will be billed to and collected from the telecommunications carrier for each call.

2. Rates and Charges

Pay Telephone Use Charge

Per Intrastate Toll Call	\$0.25
--------------------------	--------

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 24

LOCAL EXCHANGE SERVICE

PAYPHONE SERVICE

A. CONDITIONS

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument-implemented or CO-implemented payphone line.
4. General Rules and Regulations found in this Local Terms of Service are applicable to the provision of Payphone Service.
5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
6. A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
7. Applicable Nonrecurring Charges will apply for the move or rearrangement of the Company's facilities which are made at the request of the customer.
8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this document and rules or regulations of the Commission. In case of conflict between the Local Terms of Service provisions and Commission rules and regulations, the rules or regulations shall prevail.
9. Extensions to a payphone line are not permitted.
10. The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all Instrument-Implemented and CO-Implemented payphone lines.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 25

LOCAL EXCHANGE SERVICE

PAYPHONE SERVICE (Cont'd)

B. RESPONSIBILITY OF THE CUSTOMER

1. The customer, for the purposes of this Local Terms of Service, is defined as the person subscribing to payphone service.
2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service. The customer is responsible for complying with the requirements set forth in the Americans with Disabilities Act of 1990.
3. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.

The Customer is responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.

4. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration program.
5. Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's payphone access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
6. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of pay telephones.

C. VIOLATION OF REGULATIONS

Upon notification from the company that the customer-provided equipment or wiring is causing or is likely to cause harm, the customer shall make such changes as is necessary to remove such harm. Failure to make such changes will result in the disconnection of service until such change is completed to the satisfaction of the company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 26

LOCAL EXCHANGE SERVICE

PAYPHONE SERVICE (Cont'd)

D. FEATURES AND FUNCTIONS

1. CO Coin Line Signaling (Coin Supervision) provides the electrical signaling for:

Coin monitoring - indicating to an operator service provider the number and denomination of coins deposited based on information provided by the payphone;

Coin collection and return - indicating to the payphone equipment to collect coin(s) from or return coin(s) to the calling party where applicable and offered by the Company, and;

Answer supervision - indicating to the payphone that the calling line has answered the call, where applicable and is technically feasible.

2. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided where such facilities are available at the customer's option.
3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available. The customer has the option to request Selective Class of Call Screening and/or OLS.
4. CO-Implemented Coin Line features, including coin monitoring, coin collect and return (where applicable) and/or answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO-Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 27

LOCAL EXCHANGE SERVICE

PAYPHONE SERVICE

E. RATES

	<u>Monthly Rate</u>
1. Payphone Service	
a. Payphone Service Access Line	See Local Exchange Rates Page 9
b. Selective Class of Call Screening	\$2.00
c. Coin Supervision/Transmission	2.21

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 28

LOCAL EXCHANGE SERVICE

PAYPHONE SERVICE

E. RATES

Messages within the Local Service Area	\$0.35
--	--------

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 29

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE (DID)

A. GENERAL

1. Direct Inward Dialing (DID) Service permits incoming dialed calls from the exchange network to reach a specific number within a customer system without the assistance of an attendant. This service is offered only where facilities and equipment are available. The central office will outpulse digits to the customer system which can further route the calls as desired.
2. DID Service will be provided at the rates and charges specified under B. Rates. These rates and charges are in addition to those for PBX trunks as specified in Local Terms of Service - No. 1, Local Exchange Service Rates.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
1. DID Trunk	\$39.06	\$329.98 ⁽¹⁾
2. Each assigned DID Station Number, 100 minimum, in increments of 100	0.50	(1) (2)
3. Each subsequent addition, deletion, or rearrangement		75.00

C. CONDITIONS

1. Outgoing calls may not be placed over PBX exchange trunks arranged for DID Service.
2. Extended Area Service (EAS) additives do not apply to DID trunks.
3. DID Service is designed for voice communication and not for the transmission of data. When used for data transmission, adequate transmission quality cannot be assured.

⁽¹⁾ Other Service Charges are applicable as specified in other sections of this document.

⁽²⁾ NRC included in rates for DID trunk.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 30

LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING SERVICE (DID) (Cont'd)

C. CONDITIONS (Cont'd)

4. If a customer's normal serving central office is not equipped to provide DID Service, the service may be provided, where facilities permit, from a Company selected remote central office. After the customer's normal serving central office becomes equipped to provide DID Service, the DID Service will then be transferred to the customer's normal serving central office. At that time the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.
5. The minimum contract period for DID Service is two years. In the event of discontinuance of DID Service, a termination charge equal to 80 percent of the monthly rate for the remainder of the minimum contract period is due.
6. The customer shall be responsible for providing interception of calls to assigned but unused DID numbers by means of attendant intercept or recorded announcement service.
7. Additional DID numbers can be reserved for future use by ordering numbers at rates specified in B. Rates, above. The Company does not guarantee to provide reserved numbers in a consecutive manner. The Company will be responsible for interception and administration of these numbers.
8. All DID calls must be routed over the same PBX trunk group. Trunks arranged for DID Service may not be mixed with trunks not so arranged within the same trunk group.
9. The Company shall not be responsible to the customer if necessary changes in protection criteria or in any of the facilities operations or procedures of the Company render any facilities provided by a customer obsolete or make modification of customer's equipment necessary.
10. Directory listings for DID numbers may be provided in accordance with the rates and regulations specified in Local Terms of Service - No. 2.

COMBINATION MAIN STATION SERVICE

A. GENERAL

1. Combination Main Station Service applies to main station service contracted for two separate locations within the same central office service area of an exchange. This service provides answer capability at either location. Each station will be assigned a separate telephone number.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 31

LOCAL EXCHANGE SERVICE

COMBINATION MAIN STATION SERVICE (Cont'd)

A. GENERAL (Cont'd)

2. Combination Main Station Service is provided only in connection with individual lines (excluded Payphone and Key System Service) and may be furnish at the rates set forth below and subject to the ability of the Company to provide satisfactory transmission and signaling arrangements.
3. Combination Main Station Service may be provided where one station is at a business location and the other at a residence or where both stations are at either business or residence locations, contracted for and used by the same customer.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u> ⁽¹⁾
1. Each transfer key	\$1.40	\$37.85
2. Rates for exchange lines, rural zones, terminal equipment or other services are as specified elsewhere in the document.		

JOINT USER SERVICE

A. GENERAL

1. Joint User Service is an arrangement whereby a person or firm is permitted to use the service of a customer and is designated a Joint User. A Joint User will be furnished one directory listing without charge.
2. Joint User Service is provided only in connection with business individual line service and PBX trunk service.
3. A Joint User must be located in the same office, suite of offices or in an office immediately adjacent to the customer and connected therewith by passageways other than public passageways.
4. Joint User Service is not furnished to a customer who is engaged primarily in performing service of a secretarial nature or who is in the business of renting office space to transient or permanent tenants.
5. Separate numbers or distinctive designations are not assigned for the purpose of signaling Joint Users.

⁽¹⁾ Service Charges apply as specified in other sections of this document.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 32

LOCAL EXCHANGE SERVICE

JOINT USER SERVICE (Cont'd)

A. GENERAL (Cont'd)

6. Application for Joint User Service must be contracted for by the customer who assumes responsibility for all rates and charges incurred by the Joint User.
7. Charges for Joint User Service become effective when the service is provided and area automatically discontinued upon termination of the main service. The minimum period for Joint User Service is one month.

B. RATES

1. Joint User Service, including one listing in the directory, is furnished subject to the conditions herein at the following monthly rates:

Joint User Service - 50% of rate for services provided⁽¹⁾

SERVICE CHARGES

A. GENERAL

Service charges are nonrecurring charges for establishing service, and modifying existing service, when applicable. Service charges are incurred by customer request only.

1. **Service Order Charge**

The charge for receiving and recording information from a customer or applicant. One of the following will apply:

- a. A primary charge applies to customer requests initiating service.
- b. A subsequent charge applies to all customer requests other than those initiating service.

2. **Facility Administration Charge**

The charge for work associated with provision of initial service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.

⁽¹⁾ Service Charges apply as specified in other sections of this document.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 33

LOCAL EXCHANGE SERVICE

SERVICE CHARGES (Cont'd)

A. GENERAL (Cont'd)

3. Trip Charge

The charge for a trip to the customer's premises.

B. APPLICATION

1. Charges in this section apply in addition to all other rates and charges in this Local Terms of Service unless specified otherwise.
2. One or more charges may be applied, based on the services or equipment requested by the customer.
3. One Service Order Charge applies per customer contact.
4. Appropriate service charges apply for restoral of service.

C. EXCEPTIONS

Service Charges do not apply to:

1. Removal or discontinuance of equipment or service.
2. Service reestablished at a secondary location immediately following the destruction of a customer's premises by a natural disaster.
3. Main Service regrades.
4. Calling card requests.
5. Legal name changes.
6. Billing address changes.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 11-23-2015

LTS No. 1
2nd Revised Page 34

LOCAL EXCHANGE SERVICE

SERVICE CHARGES (Cont'd)

D. RATES

	<u>Non Recurring Charge</u>
1. Service order, per request	
a. Primary	\$11.00
b. Subsequent	5.00
2. Facility Administration Charge per line, per central office	7.00
3. Trip, per visit, per premises	5.00

(D)

(D)

EXTENSION OF LINE FACILITIES

A. GENERAL

1. An extension of Telephone Company facilities in locations where Telephone Company facilities currently do not exist will generally be made as follows:
 - a. Cable - Line extensions requiring cable will be placed for a distance of 1000 feet per residence or per business customer without charge to the customer requesting service. A facility charge will apply to the customer for a line extension in excess of this standard allowance (1000 feet).
 - b.
 - (1) Private Property - Trench, pole(s) or conduit on private property shall be provided at the expense of the property owner or the property owner's representative, i.e., developer, customer, etc. The structure shall meet the company's design standards and shall be owned and maintained by the property owner or property owner's representative(s). Cable placed in or on these structures shall be owned and maintained by the Telephone Company.
 - (2) Platted Subdivisions and Mobile Home Parks - Line extensions to platted subdivisions and mobile home parks will be made as part of the Telephone Company's regular construction program.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 35

LOCAL EXCHANGE SERVICE

EXTENSION OF LINE FACILITIES (Cont'd)

A. GENERAL (Cont'd)

1. An extension of Telephone Company facilities in locations ... (Cont'd)
 - c. Other - Trench, pole(s) or conduit placed in situations other than private property, i.e., public or private right of way, easements, etc., will be placed, owned and maintained by the Telephone Company.

2. Provision of Private Right-of-Way

Where required by the conditions, applicants shall provide without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

3. Distributing Plant on Private Property, Other than Service Drops

When the customer desires that distributing plant on the customer's private property be placed underground - the Telephone Company having determined from the conditions that aerial facilities should be provided or having provided such facilities - the customer pays the excess of the installed cost to the Telephone Company of the underground (buried) wire or cable over the cost of the aerial facilities and pays the cost of dismantling and removing any aerial facilities being changed.

B. EXTENSION LINE FACILITY CHARGES

1. General

- a. Refundable

- (1) The facility charge applies to anyone who requests an extension of line facilities that requires cabling beyond the standard allowance (1000 feet) (Ala.). Based on cost charges will apply for cable in excess of the standard allowance.
 - (2) The facility charges may be waived if the construction of the line extension is being financed by borrowing funds through the Rural Electrification Administration.

2. Facilities Agreement

- a. The Telephone Company and the developer, builder, owner or authorized representative will enter into a written agreement for provision of the requested line extension. The Company will not begin construction until an agreement has been executed and payment of the facility charge has been made.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 36

LOCAL EXCHANGE SERVICE

EXTENSION OF LINE FACILITIES (Cont'd)

B. EXTENSION LINE FACILITY CHARGES (Cont'd)

2. Facilities Agreement (Cont'd)

b. The agreement will include:

- (1) A legal description of the area for which the facilities are requested.
- (2) The total cable footage excluding the standard allowance.

c. The amount of the refundable charge.

d. Provision for an annual refund on the anniversary date of the agreement.

e. The construction of distribution facilities will comply with Company standards and practices for providing such facilities.

f. A term of no longer than five years.

3. The facility charge will be based on cost for cable and based on cost for Service Wire for extensions in excess of the standard allowances. All distribution facilities so constructed shall be the property of the Company.

C. REFUNDS OF EXTENSION LINE FACILITY CHARGE

1. An annual refund, initially payable on the first anniversary date of the agreement and annually thereafter until the agreement expires, will be as follows:

- a. The amount of refund will equal three times the annual rural residential basic local exchange service rate per residence where telephone service is established in residential areas and an amount equal to three times the annual business basic local exchange rate for each exchange or trunking service added in that year.

- b. The total refund shall not exceed the facility charge. The term of the agreement will not exceed five years.

2. On each anniversary date of the agreement the Telephone Company will determine if additional customers have been added to the facilities for which a charge was made.

3. Upon expiration of the agreement, the Telephone Company will have no obligation to refund any portion of the facility charge not previously refunded.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 37

LOCAL EXCHANGE SERVICE

EXTENSION OF LINE FACILITIES (Cont'd)

D. CONSTRUCTION CHARGES, SPECIAL

1. Special, based on cost in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of unusual investment or expense, the revenue does not reasonably compensate the Company - when facilities are provided beyond the standard allowance, when conditions require the provision of special equipment or unusual plant construction, installation or maintenance, or when the customer's location requires annual payment for licenses or agreement for the use of Public or Private land.
2. Except as specified, title to all construction provided wholly or partly at a customer's expense is vested in the Company.
3. The cost to the Company for attachments to structures of other companies, made in lieu of providing construction for which the customer would be charged under the provisions hereof, is borne by the customer. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Company.

E. SERVICE DROPS

1. Facilities Provided of Type Determined by Telephone Company

Service Drops are provided either by aerial facilities - on poles of the Telephone Company or of other companies - or by underground facilities (buried), and, except as covered in b. below, the type of facilities used is determined by the Telephone Company from the Conditions involved. For facilities of the type so determined, the following treatment applies:

- a. A Service Drop measuring not more than 250 feet is provided without construction charge. For the measured distance in excess of the 250 foot allowance, a facility charge applies as described elsewhere in the Company's documents.
- b. The measurement is the airline distance from the center of the highway paralleling the general distribution plant (located on or off the highway) to the terminal or Drop at the customer's building, or the airline distance from the distribution plant to that terminal, whichever is shorter.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 38

LOCAL EXCHANGE SERVICE

EXTENSION OF LINE FACILITIES (Cont'd)

E. SERVICE DROPS (Cont'd)

2. Facilities Provided of Different Type than 1. Above.

When from the conditions involved the Telephone Company determines that an aerial Service Drop should be provided and in lieu thereof the applicant desires underground or buried facilities, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer requests that such facilities be placed underground, the following applies:

- a. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial facilities (not in excess of the 250 foot allowance specified in E.1.a.) as would be (or is) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company; ownership of the conduit is retained by the customer.

The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.

- b. Cable installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or the customer's representatives will be made only at the customer's expense.
- c. Where facilities are changed from aerial to underground or buried, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities in addition to 2.a.) preceding.

3. Computation of Facility Charge

- a. The facility charge will be based on cost for Service Wire for extensions in excess of the standard allowances.
- b. All service drop facilities so constructed shall be the property of the Telephone Company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 39

LOCAL EXCHANGE SERVICE

SPECIAL ASSEMBLIES OF EQUIPMENT OR SPECULATIVE PROJECTS

- A. Special assemblies of equipment or speculative projects for which provision is not otherwise made in these documents may be provided where practicable, if not detrimental to any of the services furnished by the Company.
 - 1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:
 - a. Maintenance expense
 - b. Depreciation expense - including reusable and nonrecoverable items
 - c. Administration expense
 - d. Taxes - including Federal income tax
 - e. Any other specific items of expense that may be associated with the facility provided.
 - f. A reasonable return on investment
 - 2. The estimated installation cost used in the derivation of the various expense items shall include the following:
 - a. Material
 - b. Material overhead
 - c. Installation labor
 - d. Installation labor overhead
- B. In connection with Marketing and Sales studies, Marketing and Sales programs, the Company reserves the right to waive Service Charges, within specified areas for such periods of time as designated by the Company and filed with the Commission.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 40

LOCAL EXCHANGE SERVICE

SHARED TENANT SERVICE (STS)

A. GENERAL

1. Scope

This document defines the requirements for providing Shared Tenant Service (STS) as it relates to services provided by a STS Customer's switching equipment. Sharing of local exchange service is permitted only in accordance with the provisions of this document. Unless specifically provided in this section, Shared Tenant Service is subject to the rules and regulations contained in other sections of this document.

2. Definition of Terms

STS Customer: The customer, as defined in Local Terms of Service - No. 7, who places an application for service, requesting additions, rearrangements, maintenance, or discontinuance's of Shared Tenant Service. The STS Customer, as defined in this section of the Local Terms of Service, is the one point of contact between the Client(s) and CenturyTel of Michigan, Inc. (hereinafter, referred to as the Company). The STS Customer or the STS Customers' authorized representative shall be the sole contact for the resolution of billing disputes and for the payment of all charges due the Company for Network Access and any other services ordered by the STS Customer.

Network Access: Network Access is the provision of trunks to the designated premises of the STS Customer. These trunks provide access, over the Company's facilities, to the Company's local exchange and long distance telecommunications networks and shall be provided under the terms and conditions outlined in other sections of this document.

Client: Any business, firm, corporation, company, association, government agency, or residence that subscribes to resold or shared service offered by an STS Customer, but not including a majority-owned subsidiary, parent corporation, or affiliate of the STS Customer and the affiliate are majority-owned, directly or indirectly, by the same parent corporation.

3. Conditions for Shared Tenant Service

- a. Shared Tenant Service Network Access arrangements are furnished for the exclusive use of the STS Customer in providing service to Clients behind the STS Customer's switching equipment. Shared Tenant Service is permitted where facilities are available and the resale and sharing of Network Access is limited to an identified Continuous Property Area.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 41

LOCAL EXCHANGE SERVICE

SHARED TENANT SERVICE (STS) (Cont'd)

A. GENERAL (Cont'd)

3. Conditions for Shared Tenant Service (Cont'd)

- b. Shared Tenant Service is not provided in connection with public telephone or residence telephone service.
- c. The STS Customer shall notify the Company in writing as soon as practical in advance of the date on which the STS Customer intends to provide or discontinue the provision of Shared Tenant Service in order to allow the Company time to plan accordingly for the provisioning of Network Access.
- d. As a condition of service under this document, the STS Customer may not prevent a Client from obtaining local exchange service directly from the Company and shall not enforce any contract or other arrangement which prevents a Client from obtaining local exchange access service directly from the Company.
- e. As a condition of service under this document, the STS Customer must assure the Company necessary access at reasonable times to any buildings to install and maintain the Company's services provided to building occupants - who request the Company's service. The STS Customer must make its facilities available for use by the Company at reasonable times and at reasonable rates, for this purpose.
- f. The STS Customer is required, as a condition of acquiring service from the Company, to inform all Clients that (1) the Clients are not customers of the local exchange telephone company; (2) the STS customer is responsible for the telephone service furnished to the Client; (3) the Client is not prohibited from obtaining local exchange access from the Company.
- g. The STS Customer shall not misrepresent to the Clients the fees and charges billed by the Company to the STS Customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 42

LOCAL EXCHANGE SERVICE

SHARED TENANT SERVICE (STS) (Cont'd)

A. GENERAL (Cont'd)

4. Continuous Property Area

- a. Continuous Property Area for Shared Tenant Service is a single building or multiple buildings located on a single tract or area of land, both buildings and land being the subject of the same common Ownership or the same common property management. A Continuous Property Area may also be comprised of multiple buildings located on adjacent and abutting tracts or area of land should all buildings and land be the subject of the same common ownership or the same common property management. The Continuous Property Area may be intersected or transversed by public thoroughfares provided that the adjacent segments so created would be continuous in the absence of the thoroughfares. In any event, the Continuous Property Area must be wholly within the confines of existing wire centers and a single local exchange boundary of the property.
- b. Excepted from the Continuous Property Area Restriction for Shared Tenant Service are those Shared Tenant arrangements involving government entities or government controlled entities, private hospitals or nursing/convalescent/retirement homes, transient office space providers, private educational institutions, business entities with controlling ownership or management control over other businesses, and multiple businesses under the controlling ownership or control of the same entity.

5. Service Requests

Requests for the installation, repair, moves, or change of service associated with Shared Tenant Services must be made solely by the STS Customer or its duly authorized agent.

6. Directory Listings

Directory Listings shall be provided in accordance with the provisions contained in Local Terms of Service - No. 2 with the following modifications:

- a. One Primary Listing will be provided to the STS Customer where, two or more private branch exchange trunk lines are consecutively operated (rotary); the first number of the rotary group is considered the Primary Listing.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 43

LOCAL EXCHANGE SERVICE

SHARED TENANT SERVICE (STS) (Cont'd)

A. GENERAL (Cont'd)

6. Directory Listings (Cont'd)

- b. An optional charge applies for a Directory Listing provided for clients of the STS Customer.
- c. Requests for additional listings shall be available and accepted from the STS Customer and not the Client of the STS Customer.
- d. The Company shall provide the STS Customer one primary listing at no charge.

7. Directories

Copies of Directories will be furnished in accordance with Local Terms of Service - No. 7 applying to Directories.

8. Government Operations

The provision of Shared Tenant Service by state government entities are not subject to the requirements of the Shared Tenant Service section of this document.

9. Billing, Deposits, and Payments

The STS Customer is responsible for all charges associated with the provision of service provided by the Company. Billing, deposits and payments will be administered in accordance with Local Terms of Service - No. 7.

B. OBLIGATIONS OF THE STS CUSTOMER

- 1. The STS Customer shall be liable for the maintenance of all service provided by the STS Customer to its Client(s).
- 2. The STS Customer shall be liable for all charges arising from the ordering, installation, repair, moves, and changes associated with the Company provided facilities.
- 3. The STS Customer shall be liable for all service charges related to repair calls for the STS Customer as provided for Local Terms of Service - No. 1 applying to Service Charges.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 44

LOCAL EXCHANGE SERVICE

SHARED TENANT SERVICE (STS) (Cont'd)

B. OBLIGATIONS OF THE STS CUSTOMER (Cont'd)

4. The termination of the Company facilities at the STS Customer's location will be administered in accordance with Local Terms of Service - No. 7 applying to Termination of Service.
5. As a condition of service under this document, the STS Customer agrees to allow building occupants reasonable access at reasonable rates to facilities on the STS Customer's side of the demarcation point as necessary for the tenant to subscribe to services directly from the Company.
6. The STS Customer, in some applications, may be required by state law to take the action necessary for its Clients to have access to 911 service features consistent with those provided to local exchange service customers in the same 911 service area. Automatic number Identification, Automatic Location Identification and/or Selective Routing are one available through coordination with the governmental agency responsible for 911 service within the service area served by the STS Customer's private switch in accordance with Local Terms of Service - No. 2 of this document.

C. OBLIGATION OF THE COMPANY

1. The Company shall terminate its Network Access facilities at a point of demarcation in accordance with the provisions in Local Terms of Service - No. 7. The point of demarcation is the point of interconnection of the local exchange company with the facilities and terminal equipment of the STS Customer, in a manner consistent with Part 68 of the FCC Rules and Regulations.
2. The Company shall be indemnified and held harmless by the STS Customer or Clients against claims and damages arising from the provision of Shared Tenant Services, except those directly associated with the provision of Network Access which is governed by Local Terms of Service - No. 7 and other sections of this document.
3. The Company shall be indemnified and held harmless from all claims and damages arising from the discontinuance of service for nonpayment to the Company by the STS Customer. Notice of discontinuance shall be as specified in the Rules and Regulations of the Michigan Public Service Commission.
4. The Company shall be held harmless in billing disputes between the Client and the STS Customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 45

LOCAL EXCHANGE SERVICE

SHARED TENANT SERVICE (STS) (Cont'd)

D. RATES

Shared Tenant Service rates are as follows:

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
1. <u>Network Access</u>		
Shared Tenant Service per Trunk	3.a.	3.b.
2. <u>Directory Listing</u>		
Business Additional Listing	3.c.	
3. The Company's services subject to resale and sharing under this document are limited to business telephone exchange service or Network Access Service and all services offered for resale and sharing as permitted by the Company Local Terms of Service or Federal Statutes.		
a. Appropriate Non-recurring Charges for Business Trunks found in Local Terms of Service - No. 1. Unregulated charges may apply for Advanced Digital Service (ADS) - Primary Rate Interfaced (PRI) Service or Direct Inward Dialing (DID) Service.		
b. Business PBX Trunk rates in Local Terms of Service - No. 1 and unregulated ADS-PRI, or DID rates.		
c. An optional charges applies for an additional business Directory Listing ordered by an STS customer on behalf of clients.		

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 46

LOCAL EXCHANGE SERVICE

PBX/ALI

A. GENERAL

Subscribers or vendors owning or operating Shared Tenant Service telephone Systems are required to subscribe to PBX/ALI service.

1. PBX/ALI service allows a Private Branch Exchange switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the telephone number and location of the PBX end user to the appropriate Public Safety Answering Point (PSAP).
2. The following specifications must be met when provisioning this service:
 - a. Automatic Number Identification (ANI) which is passed to the Company's E911 tandem office by the PBX switch is read, processed and utilized exactly as if it is provided by any other servicing end office in the Company's E911 system. Automatic Location Identification (ALI) is the feature whereby the name and address associated with the calling party's ANI are forwarded to the PSAP for display.
 - b. The PBX switch must be able to transmit ANI using multi-frequency signals. This may require the retro-fitting of existing PBX switches with interfaces which will work with the Company's E911 system.
 - c. The PBX switch owner/operator must supply the Company with the initial telephone number-to-address data as well as periodic updates.
 - d. The emergency agency serving the area must also be involved to update the MSAG and to determine the method in which emergency calls from PBX/ALI locations will be handled.
 - e. The PBX switch must employ Direct Inward Dial (DID) numbers.
 - f. The PBX switch owner/operator must install a minimum of two private E911 trunks. These trunks are available in Local Terms of Service - No. 2 purchased in addition to PBX/ALI service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 47

LOCAL EXCHANGE SERVICE

PBX/ALI

A. GENERAL

2. The following specifications must be met when provisioning this service: ... (Cont'd)
 - g. It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each extension operating under such a system.
 - h. Any additional charges for the installation, maintenance and/or functionality of the 911 service will be charged to the STS Customer.

B. RATES AND CHARGES

Unregulated DID Charges are applicable for PBX/ALI service and are in addition to applicable rates for local exchange service and any applicable service charges as provided in Local Terms of Service - No. 1.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 48

LOCAL EXCHANGE SERVICE

UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

- A. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
- B. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services,
- C. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

- A. In accordance with 47 CFR 54.601 *et seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
- B. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et. Seq.*
- C. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR *et seq.*
- D. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 49

LOCAL EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY

Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Exchange Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for TSP service by the Telephone Company.

Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for TSP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 50

LOCAL EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Cont'd)

Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for TSP, the customer may elect to invoke National Security Emergency Preparedness (NSEP) Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 and 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Telephone Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Telephone Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

When the Telephone Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 51

LOCAL EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Cont'd)

Obligations of the Customer

In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.

The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer is allowed to order TSP System service.

All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the National Security Emergency Preparedness (NSEP) service.

When a customer invokes TSP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking TSP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after the provisioning of the service.

During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.

The customer must request and justify revalidation of all priority level assignments at least every two years as required by the TSP Program Office.

Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated May 5, 2000 prescribes specific conditions which warrant TSP Treatment and related procedures.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 52

LOCAL EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Cont'd)

Obligations of the Telephone Company

The Telephone Company will allocate resources to ensure best efforts to provide National Security Emergency Preparedness (NSEP) services by the time required.

The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:

- Restore TSP services assigned restoration priority 1
- Provision TSP services assigned restoration priority E
- Restore TSP services assigned restoration priority 2, 3, 4 or 5 and
- Provision TSP services assigned provisioning priority 1, 2, 3, 4 or 5.

The Telephone Company will work cooperatively with other providers of TSP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.

Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated December 10, 2000.

Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for services offered under this document which operate in conjunction with the TSP System.

Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC) which applies when an access line and/or circuit is ordered. If both (provisioning and restoration) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels. There is no charge to remove a TSP assignment.

Nonrecurring Charge

Per Access Line/Circuit	\$15.00
-------------------------	---------

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 1
Original Page 53

LOCAL EXCHANGE SERVICE

TELECOMMUNICATIONS SERVICES PRIORITY (Cont'd)

Rates and Charges (Cont'd)

Provisioning Priority

There are two basic levels of priority provisioning, Emergency (provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date.

The Telephone Company will adjust its available resources to meet the customer's requested due date.

Restoration Priority

Restoration Priority is a monthly rate per access line and/or circuit for the ongoing administration and maintenance of the TSP System. This monthly rate only applies for all restoration circuits or lines.

Monthly Rate

Per Access Line/Circuit	\$5.00
-------------------------	--------

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 2
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rates, Charges and
Regulations Governing

GENERAL EXCHANGE SERVICE

Applying in the Exchanges of this Company,
in Michigan, as designated in the
Table of Contents herein

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 2

GENERAL EXCHANGE SERVICE

SUBJECT INDEX

	<u>Page</u>
Centrex Service	30
Digital Trunk Service	35
Directory Listings	6
Dual Party Relay Service	29
Mileage Charges	28
900/976 Blocking Service	4
Touchcall Service (Tone Dialing)	3
Universal Emergency Number Service	10
Volunteer Fire Reporting Service	9

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 3

GENERAL EXCHANGE SERVICE

TOUCHCALL SERVICE (Tone Dial)

A. GENERAL

Touchcall Service provides for the origination of telephone calls through the use of the telephone instruments equipped with pushbuttons and tone dialing in place of the standard rotary dial.

B. RATES

	<u>Monthly Rate</u> ⁽¹⁾	<u>Nonrecurring Charge</u> ⁽²⁾
1. Line equipped, each	\$ 1.75	--

C. CONDITIONS

1. This service will be furnished at the above rates only where the necessary central office equipment and related facilities are available.
2. Touchcall or rotary dial telephone sets may be provided at the customer's option.

D. TRIAL PERIOD FOR TONE DIAL SERVICE

1. Each customer may be allowed, subject to the availability of adequate facilities, one thirty-day trial period for Tone Dial Service ordered during the three-month period immediately following the date Tone Dial Service is first offered within the serving central office area. After the three-month period has elapsed, one thirty-day trial period will be allowed to Tone Dial Service installed at the same time basic telephone service is established for a customer. No charge will be made during the trial period for the amount of Tone Dial Service monthly rate and the amount of any Service Charge solely applicable to the installation. Customers retaining service after the trial period will only be responsible for payment of monthly charges.
2. Customers, in exchanges providing Tone Dial Service as of the effective date of this document sheet, may be offered, subject to the availability of adequate facilities, a thirty-day free trial period for Tone Dial Service. No charge will be made during the trial period for the amount of the Service. Customers retaining service after the trial period will only be responsible for payment of monthly charges.
3. Tone Dial Service, when provided on a trial basis, shall not be continued and monthly rates shall not be applied after the trial period, unless a customer specifically elects continuance of a service.

⁽¹⁾ The monthly rates shown are in addition to the individual line rates applicable in the exchange where service is provided.

⁽²⁾ Service Charges apply as specified in Local Terms of Service - No. 1.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 4

GENERAL EXCHANGE SERVICE

900/976 BLOCKING SERVICE

A. GENERAL

1. Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which a certain Numbering Plan Area (NPA) or prefix must be dialed.
2. Blocking Service blocks access to all telephone numbers for which the 900 NPA or the 976 prefix must be dialed.
3. The service is classified as a local exchange telecommunications service.

B. CONDITIONS

1. The Company's obligation to furnish network facilities for Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
2. Blocking Service is available only for blocking access to all 900 NPA and/or 976 prefix telephone numbers from a particular network access line and not for blocking access to a specific 900 NPA or 976 prefix telephone number.
3. The Company shall not terminate telephone service to its subscribers solely for the non-payment of 900 or 976 charges.
4. The Company shall remove billed 900 and 976 charges from an end user's bill under the following conditions:
 - a. The Company provides billing service to the 900 or 976 provider;
 - b. This is the end user's initial contact with the Company disputing 900 or 976 charges;
 - c. The 900 or 976 charges were incurred without the end user's consent or knowledge.
5. When 900 or 976 charges are removed from an end user's bill and where network facilities permit, the Company will recommend blocking service to the end user to avoid future unauthorized use of 900 and 976 services.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 5

GENERAL EXCHANGE SERVICE

900/976 BLOCKING SERVICE (Cont'd)

B. CONDITIONS (Cont'd)

6. If the end user refuses Blocking Service, future 900 and 976 charges will not be removed from the end user's bill unless otherwise justifiable.
 - a. If the end user refuses to pay for justified charges and after refusing blocking, the Company may initiate mandatory blocking at no charge to the subscriber.
 - b. When mandatory blocking has been imposed, access to 900 and 976 Service will be denied until outstanding charges have been paid in full.

C. RATES AND CHARGES

1. Customers will not be charged to initiate Blocking Service under the following conditions:
 - a. Within sixty (60) days after the service becomes available.
 - b. Within sixty (60) days after the effective date of this document sheet, where facilities are available.

If the blocking request does not meet the criteria above, the initial blocking request would be provided at rates set forth in 2 following. Subsequent requests where the initial blocking was discontinued at the customer's request are subject to rates as set forth in 2 following.

2. Each line blocked is subject to the following charges:

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
900 Blocking Service, per line	no charge	*
976 Blocking Service, per line	no charge	*

* Service Ordering and Line Connection Charges apply as set forth in Local Terms of Service - No. 1. A customer subscribing to both 900 and 976 Blocking Service at the same time will be charged service connection charges per line connected rather than per service connected.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 6

GENERAL EXCHANGE SERVICE

DIRECTORY LISTINGS

A. GENERAL

1. Directory Listing regulations apply to listings in the regular alphabetical section of an exchange directory.
2. One listing in the alphabetical section of the directory is provided to a customer without extra charge. Listings are intended for customer identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which in its opinion does not facilitate directory service.
3. The length of any listing is limited to one line by the use of abbreviations when the clarity of the listing and the identification of the customer is not impaired thereby. When more than one line is required for clarity to properly list the customer, no additional charge will be applied.
4. The Company may refuse any listing in the alphabetical section of a directory which does not constitute a legally authorized or adopted name; any name which is likely to mislead or deceive the public as to the identity of the customer; consisting of figures and symbols; which is inserted for advertising purposes; which is more elaborate than is reasonably necessary to identify the customer. The Company may withdraw any listing which is found to violate the above rule.
5. When a customer contracts for more than one individual line of the same class of service at the same location, rotary telephone numbers may be assigned to such lines. In such cases, the use of more than one listing is unnecessary for the identification of the customer.
6. A customer's listing may be omitted from the directory upon request.
7. Business Listings
 - a. A business listing must be the name of: the individual, partnership, corporation, firm, association, institution, etc., to whom service is furnished; a member, officer, employee or representative thereof; the name of another business house which the customer represents, controls or owns.
 - b. When a customer is engaged in more than one line of business, only the primary business by which the customer is best known will be included in the business designation.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 7

GENERAL EXCHANGE SERVICE

DIRECTORY LISTINGS (Cont'd)

A. GENERAL (Cont'd)

7. Business Listings (Cont'd)

- c. Double name listings or the use of titles are not permitted.
- d. Listings for churches will not include in the same listing the name of the church and that of the pastor, or of organizations or societies, associated therewith.
- e. A caption listing, or an indented listing, with its own telephone number, is provided only if necessary for the clarity and identification of the service. No additional charge is made for caption listings. Names of individuals may not be inserted under a caption. Caption or indented listings which do not materially add to the information contained in the caption, or which are designed to advertise a customer's business, are not permitted.

8. Residence Listings

- a. A residence listing must be in the name of the customer to whom service is furnished or the name of a member of the customer's household.
- b. Multiple listings for residence services may appear as a caption or indented listing. In such cases, the designation "residence", "cottage", or "farm" may appear before the telephone number.
- c. The listing of a telephone in the residence of a professional person such as a physician, dentist, veterinarian, surgeon, osteopathic physician, doctor of divinity, etc., may include the professional degree of an individual.
- d. The listing of a telephone in the residence of a nurse may include the word "nurse".
- e. The listing of a telephone in a clergyman's residence or church study may include the abbreviation "Rev." following the clergyman's name, except when the listing includes a professional degree.

B. CONDITIONS

- 1. A primary listing is furnished as part of and in the rates for telephone service. The primary listing may include the name, address and telephone number of:

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 05-12-2015

LTS No. 2
3rd Revised Page 8

GENERAL EXCHANGE SERVICE

DIRECTORY LISTINGS (Cont'd)

B. CONDITIONS (Cont'd)

1. A primary listing is furnished as part of and in the rates ... (Cont'd)
 - a. The individual, organization, firm or corporation contracting for the service.
 - b. A Combined Given Name Listing consisting of the given names of two individuals who have the same surname and reside at the same address, or another given name by which the listed person is known, or the given name of a deceased spouse is permitted.
2. Directory listings will be limited to such information as is necessary for customer identification to the calling party.
3. The Company reserves the right to refuse to accept or delete any listings which:
 - a. In its opinion does not facilitate the use of the directory.
 - b. The customer is not authorized, in writing, to use. (e.g. trade names).
4. Length of directory listings may be limited by use of abbreviations when the clarity of the listing, and identification of the customer, is not impaired.
5. Parties with non-published numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

C. RATES

The following rates are applicable to the alphabetic section of the Telephone Directory for business or residence customers.

	<u>Monthly Rate</u>
1. Primary Listings (See Conditions (B) in this document)	No Charge
2. Non-Listed/ Non-Published Directory Listing	\$6.00

Service Charges do not apply for discontinuance of directory listings.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 9

GENERAL EXCHANGE SERVICE

VOLUNTEER FIRE REPORTING SERVICE

A. GENERAL

Volunteer Fire Reporting Service (also known as Group Alerting Service) is furnished in the interest of the public safety by means of equipment located in a central office of the company through which any exchange customer may make an announcement to several exchange stations simultaneously.

B. RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u> ⁽¹⁾
1. Automatic Type		
a. Up to 20 reporting stations	\$50.00	\$878.80
b. Additional 20 reporting stations and amplifier	10.50	74.50
2. Conference Equipment, each 5 lines	1.35	23.55

C. CONDITIONS

1. This service may be furnished in connection with individual line service but, at the option of the Company, when equipment and facilities permit, may be furnished to party line customers. (See Local Terms of Service - No. 1.)
2. A contract or agreement for Volunteer Fire Reporting Service will be for a minimum service period of three years.
3. Equipment, instruments and lines on the customer's premises, furnished by the Company, shall be and remain the property of the Company whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing equipment, instruments and lines.
4. Such reporting equipment is not to be used for performing any function other than reporting and disseminating information of an emergency nature.
5. The customer must not use or permit any electrical or mechanical apparatus or device to be used in connection with the equipment or facilities furnished by the Company without the written consent of the Company.
6. Company liability in connection with Volunteer Fire Reporting Service is specified in Local Terms of Service - No. 7 under General Regulations.

⁽¹⁾ Service Charges apply as specified in Local Terms of Service - No. 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 10

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911)

A. GENERAL (Basic and Enhanced 911)

1. Universal Emergency Number Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and equipment necessary for the answering, transferring and dispatching public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.
2. The 911 customer may be a municipality or other state or local governmental unit to whom authority has been lawfully delegated. A customer or group of customers may authorize an agent to subscribe to the service but the agent is not the customer. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling.
3. The 911 Service and options are offered subject to availability of facilities.

Where electromechanical central offices require conversions, additions, or modifications to provide facilities, charges will be based on cost as specified elsewhere in the document.

4. Two types of 911 services are offered: Basic 911 (B911) and Enhanced 911 Service (E911).
 - a. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
 - b. Enhanced 911 Service provides additional features such as selective routing of 911 calls to a specific PSAP which is selected from the various PSAP's serving customers within that central office area.

B. DEFINITION OF TERMS

Alternate Routing (AR): A feature that allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP are busy, or (2) the primary PSAP closes down for a period (night service). This is a standard feature of E911 Service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 11

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

B. DEFINITION OF TERMS (Cont'd)

Automatic Location Identification (ALI): An E911 feature that forwards the name (business accounts only) and address associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premise extensions, etc.) are identified with the address of the telephone number at the main location.

Automatic Number Identification (ANI): An E911 feature that forwards the calling party's telephone number to the E911 Control Office and to the PSAP's Display and Transfer Units.

Called Party Hold: A B911 Feature that enables the PSAP attendant to hold a 911 connection even if the calling party hangs up. This feature is not available with B911 systems using tandem switching.

Central Office Identification: A three digit code that identifies the central office from which a E911 call originated. This E911 feature is provided in lieu of Selective Routing and ANI display for central offices within the 911 system not equipped with ANI.

Data Management System (DMS): A system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing (SR) and ALI features.

Default Routing (DR): A feature that activates when an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of E911 Service. Calls from four party and rural service will be default routed.

Display and Transfer Unit: A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position and used by the attendant to activate Fixed and/or Selective Transfer functions.

Emergency Ringback: A B911 feature that enables the PSAP attendant to ring back a telephone whose line is being held. Where the caller's line is other than a 1-Party line, operating the Emergency Ringback feature will also ring any additional parties on that line. Emergency Ringback is not available with B911 systems using tandem switching. Called Party Hold is a prerequisite for this feature.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 2
Original Page 12

GENERAL EXCHANGE SERVICE

B. DEFINITION OF TERMS (Cont'd)

This page is Reserved for Future Use

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 2
Original Page 13

GENERAL EXCHANGE SERVICE

B. DEFINITION OF TERMS (Cont'd)

This page is Reserved for Future Use

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 14

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

B. DEFINITION OF TERMS (Cont'd)

Emergency Service Number (ESN): An ESN is a Selective Routing (SR) code assigned by the Company to each telephone number in an exchange where SR is provided to route E911 calls to an appropriate PSAP. The ESN defines the set of emergency services (e.g.; fire, police, hospital) within a particular service area. An ESN is associated with a primary PSAP and possibly one or more secondary PSAP.

End Office: The Central Office(s) in the E911 System which receives originating E911 calls.

Enhanced 911 Control Office: The office providing tandem switching capability for E911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing feature and call transfer capability for each PSAP.

Fixed Transfer: An E911 feature that enables a PSAP attendant to transfer incoming calls to secondary PSAPs by use of a single button on the Display Unit.

Forced Disconnect: A function of the 911 Central office trunk circuit which enables the PSAP attendant to release a connection even though the calling party has not hung up. This feature prevents the jamming of the 911 exchange lines and is a standard feature of E911 Service.

Idle Tone Application: A feature that allows the PSAP attendant to distinguish between calls that have been abandoned before they are answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. This is a standard feature of B911 Service. It is not available with E911 Service.

Manual Transfer: A feature that enables the PSAP attendant to transfer an incoming call by depressing the switchhook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit abbreviated dialing code. Manual Transfer is a standard feature of E911 Service.

911 Service Area: The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 15

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

B. DEFINITION OF TERMS (Cont'd)

Public Safety Answering Point (PSAP): An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized location for a particular type of emergency call. PSAPs are staffed by employees or agents of service agencies such as police, fire or emergency medical or a common bureau serving a group of such entities.

Selective Routing (SR): A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Selective Transfer: An E911 feature that provides persons at the PSAP with the ability to transfer an incoming call to another agency by depressing a single button labeled with the type of agency, e.g., "Fire," on the Display and Transfer Unit. This type of transfer is only available when the SR feature is provided.

Serving Central Office: The Central Office from which a PSAP, either primary or secondary, is served.

Switchhook Status Indication: A B911 feature that provides the PSAP attendant with audible and visual signals indicating whether a B911 call received on a PSAP trunk and put on hold is still on hold or has disconnected. This feature is not available with arrangements using tandem switching.

Universal Emergency Number Service: A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and equipment necessary for transferring and dispatching public emergency telephone calls originated by persons within the telephone Central Office areas arranged for 911 calling.

Universal Emergency Number Service Customer (Customer): A municipality or other state or local governmental unit to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the telephone central office areas arranged for 911 calling. A customer or group of customers may authorize an agent to subscribe to the service but the agent is not the customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 16

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. RULES AND REGULATIONS

1. This service is limited to the use of Central Office telephone number 911 as the universal emergency telephone number.
2. The Company shall not be required to provide B911 Service to less than an entire Central Office (switching entity).
3. The Company will not provide both Basic 911 and Enhanced 911 Service within a given Central Office (switching entity).
4. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under Local Terms of Service - No. 1 for non-emergency telephone communications.
5. Intercept service for the seven-digit emergency numbers replaced by 911 will be provided, upon request, for up to one year or until the next customer directory issuance, whichever is longer, at no charge.
6. 911 Service lines are classified as Business Exchange Service and are arranged for one-way incoming service to the appropriate PSAP. These lines cannot be used to originate calls from a PSAP.
7. 911 Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded, as being for the benefit of or creating any Company obligation either expressed or implied, toward any third person or legal entity other than the customer.
8. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
9. Any terminal equipment used in connection with 911 service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the Data Management System; other than information relating to the number identified through the ANI feature as the source of an in-progress 911 call.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 17

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. RULES AND REGULATIONS (Cont'd)

10. E911 information consisting of the names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose.
11. Suspension of service is not provided for any part of the 911 Service.
12. The E911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.
13. Central Offices that are not currently equipped to transmit ANI will not be modified to provide ANI solely for E911 Services. When the Selective Routing feature is provided as part of a 911 System, Default Routing and Central Office identification will be provided in lieu of Selective Routing and ANI Display for any Central Office within the system not equipped with ANI.
14. ANI will not be displayed on calls placed over four-party or rural lines. Central Office identification is provided in lieu of ANI/ALI. Off-Premise stations or stations behind business systems will possess the identity of the main bill number.
15. Reserved for future use
16. The rates charged for 911 Service do not include the monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
17. The Company's entire liability to the Customer or any person for interruption or failure of any aspect of 9-1-1 Service shall be limited by the terms set forth in this section, the Rules and Regulations section of this document, and in any sections of other documents which apply to the provision of 9-1-1 Service by the Company. This 9-1-1 Service is offered solely to assist the Customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this 9-1-1 Service to the Customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the Customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 18

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. RULES AND REGULATIONS (Cont'd)

18. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any act or omission by the Company or any of their employees, directors, officers, contractors or agents in the design, development, installation, maintenance, or provision of any aspect of 9-1-1 Service other than Company acts or omissions constituting reckless, willful and wanton misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the Local Terms of Service rate for the service or facilities provided to the Customer for the time such interruption to service or facilities continues, after notice by the Customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the Customer.
19. The Customer shall indemnify and hold harmless the Company from any damages, claims, causes of action, or other injuries whether in contract, tort, or otherwise which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or Customer or any of their employees, directors, officers, contractors or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with designing, developing, adopting, implementing, maintaining, or operating any aspect of the 9-1-1 Service or for releasing subscriber information, including non-published or unlisted information in connection with the provision of the 9-1-1 Service.
20. The Company shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of the 9-1-1 Service when any 9-1-1 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services, such as PBXs or shared tenant services and calls originating over Centrex lines.
21. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, unless provided to the Company by a Customer. At the rates set forth herein, the Company will integrate any records provided to it by the Customer in a Company-standard format for inclusion in a 9-1-1 ALI Database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a Customer and shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of this data by the Customer, which may be asserted by any person, business, government agency, or other entity against the Company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 18.1

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. RULES AND REGULATIONS (Cont'd)

22. The Company shall not be liable or responsible for any indirect, incidental, consequential, punitive, special, or exemplary damages associated with the provision of any aspect of 9-1-1 Service when there is a failure of or interruption in 9-1-1 Service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, which consent shall not be unreasonably withheld, attach features, devices, or equipment of other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 Service ordered by the Customer, Company facilities or otherwise affect its telephone operations.
23. The Company shall not be liable for any civil damages, whether in contract, tort, or otherwise, caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to Emergency Response Agencies responding to calls placed to a 9-1-1 Service or Host Providers using such information to provide a 9-1-1 Service.
24. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide, 9-1-1 Service to any subscriber to a nonregulated telephone service (e.g., shared tenant service). It is the obligation of the Customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services, or otherwise handle all 9-1-1 telephone calls that originate from telephones within the Customer's service area. Neither the Customer nor the Company shall have any responsibility for 9-1-1 calls that carry foreign dial tone, whether they originate within or outside of the customer's service area or for calls originating from Voice Over Internet Protocol.
25. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of Customer provided facilities or equipment.
26. The installation of initial or subsequent E911 exchange lines to maintain applicable Company service standards will be provided by the Company at no additional charge to the customer.
21. Because the Company telephone exchange boundaries and political subdivision boundaries may not coincide, as a condition of 911 Service, the customer must handle or make arrangements to handle all 911 calls that originate from telephones served by Central Offices in the local service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
22. Application for 911 Service must be made in writing by the customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory written proof of authority of the agent by the customer. In addition, the application for 911 Service is subject to the following terms and conditions.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 19

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. RULES AND REGULATIONS (Cont'd)

23. The customer shall:
- a. Answer all 911 calls on a 24-hour day, seven-day week basis.
 - b. Accept responsibility for either dispatching the appropriate emergency service vehicles within the 911 service area, or transferring all 911 calls received to the governmental agency with responsibility for dispatching such services.
 - c. Develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
 - d. Subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.
 - e. Subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company.
 - f. Include at least one law enforcement agency among the participating agencies.
24. When the Selective Routing feature is provided, the customer is responsible for identifying primary and secondary PSAP locations as well as the specific combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the E911 serving area. An Emergency Service Number (ESN) will be provided for each specific combination by the Company. The customer will associate these ESN's with street address ranges or other routing criteria in the E911 serving area that are agreeable to the Company. These ESN's will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the E911 serving area. The following terms define the customer's responsibility in providing this information.
- a. Initial and subsequent ESN assignments by street name, address range and area or other routing criteria agreeable to the Company shall be furnished by the customer to the Company prior to the effective date of service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 20

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

C. RULES AND REGULATIONS (Cont'd)

24. When the Selective Routing feature is provided, ... (Cont'd)

- b. After establishment of service, it is the customer's responsibility to continually verify the accuracy of the routing information contained in the master address file. It is also the customer's responsibility to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of E911 calls to the proper PSAP.
- c. The Company will provide to the customer, on request, a complete printed copy of the master address file to permit the customer to verify the accuracy of the police, fire, and ambulance PSAP routing designations.
- d. Customer requests for changes, deletions and additions in or to the master address file should be submitted on an "as occurred" basis.
- e. The Company will furnish to the customer for verification a written copy showing each change, deletion and addition to the master address file.

D. BASIC 911 (B911)

1. Definition of Service

A Basic 911 (B911) system includes the Company provision of the 911 code in those Central Offices that serve areas within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscribe for B911 service. The other components of a B911 system include the station equipment at the PSAP, the one-way incoming 911 exchange lines and dedicated facilities which are provided at rates and charges specified in this and other documents.

2. Standard Features

- Forced Disconnect
- Idle Tone Application

3. Optional Features (requires dedicated 911 exchange lines)

- Called Party Hold
- Switchhook Status
- Emergency Ringback

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 21

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

D. BASIC 911 (B911) (Cont'd)

4. Rates and Charges

a. Messages

The calling party is not charged for calls placed to the 911 number.

b. 911 Exchange Lines

Rates and charges specified in Local Terms of Service - No. 1 for PBX trunks and flat or measured rate business lines apply for 911 exchange lines that terminate at PSAPs. The monthly rate for the exchange line is the rate applicable for the exchange or zone which the central office originating the 911 line serves.

c. Dedicated Facilities

When facilities are provided, at the customer's request, from exchanges or zones other than those in which the PSAP is located, applicable charges specified in Local Terms of Service - No. 25 apply.

d. Optional Features

The rates and charges for optional features will be determined for each B911 System in accordance with the provisions for establishing charges for special equipment and arrangements specified in G.3, following.

e. PSAP Terminal Equipment

Company or customer-provided equipment may be used to terminate 911 facilities at any PSAP.

1) When the Company provides PSAP equipment, it will be provided at the rates and charges specified in Local Terms of Service - No. 2, Special Equipment and Arrangements.

2) When the customer-provided terminal equipment is used at a PSAP, it will be furnished in accordance with the General Regulations set forth in Local Terms of Service - No. 7, where applicable.

f. Tie lines, private lines, extension lines and other channels used to connect a PSAP to agencies such as police, fire or ambulance service are provided at rates and charges specified in Local Terms of Service - No. 2.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 22

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

D. BASIC 911 (B911) (Cont'd)

5. Additions, Moves and Changes Subsequent to the Initial Installation of a System.

Charges for additions, moves and changes will be determined separately in each case in accordance with the provisions for establishing charges for Special Service Arrangements specified in G.3, following.

E. ENHANCED 911 (E911)

1. Standard Features

The following standard features are included with E911 Service:

- a. Forced Disconnect
- b. Default Routing
- c. Alternate Routing (Night Service)
- d. Speed Calling
- e. Central Office Transfer Arrangements

2. Optional Features

E911 Service is available in five feature configurations. The customer must select at least one of the following feature configurations:

- a. Automatic Number Identification (ANI) (available only in offices equipped to provide the feature)

Charges are determined by the total number of main and equivalent main telephones served by the local central offices equipped for ANI.

- b. Selective Routing (SR)

Charges are determined by the total number of main and equivalent main telephones served by the local central offices equipped for SR.

- c. Automatic Number Identification and Selective Routing

Charges are determined by the total number of main and equivalent main telephones to which both ANI and SR apply.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 23

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

E. ENHANCED 911 (E911) (Cont'd)

2. Optional Features (Cont'd)

- d. Automatic Number Identification and Automatic Location Identification (ALI).

Charges are determined by the total number of main and equivalent main telephones served by the local central office equipped for ANI and ALI but no SR.

- e. Automatic Number Identification, Automatic Location Identification and Selective Routing

Charges are determined by the total number of main and equivalent main telephones to which ANI, ALI and SR apply.

3. PSAP equipment, designed for use with Key Telephone Systems and Type 2B Automatic Call Distributor Systems or equivalent systems provided at rates and charges specified in Local Terms of Service - No. 2, Special Equipment and Arrangements, includes:

- a. ANI Display and Transfer equipment consisting of a micro-processor-controlled, stored program system capable of serving up to fifteen incoming E911 lines and fifteen Display and Transfer Units.
- b. ALI equipment providing retrieval of the calling party's address from a data base and its display on units located at attendant positions. A maximum of fifteen display units may be provided per system.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 24

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

F. EMERGENCY TELEPHONE CHARGE

1. Pursuant to Michigan Public Act 32 of 1986 (P.A. 32) the Company will provide a billing and collections service for an Emergency Telephone Charge.
2. The Emergency Telephone Charge will be based on costs and charges of the service supplier subject to limitations specified in P.A. 32 and will be uniform for each exchange access line within the 911 Service District.
 - a. The amount of the Emergency Telephone Charge billed to the service user for recurring costs and charges will not exceed a percent as specified in P.A. 32 of the highest monthly base rate charged for one-party flat-rate residence service within the 911 Service District.
 - b. The amount of the Emergency Telephone Charge billed to service users for nonrecurring costs and charges will not exceed a percent as specified in P.A. 32 of the highest monthly base rate charged for one-party flat-rate residence service within the 911 Service District. This portion of the Emergency Telephone Charge shall be amortized over a period not to exceed five years, as approved by the Michigan Public Service Commission (M.P.S.C.), and will be billed to service users only until such nonrecurring charges are fully recovered by the service supplier.
3. Since service supplier exchange boundaries and 911 Service District boundaries may not coincide, the Emergency Telephone Charge will be billed to all service users served by a central office which provides 911 Service.
4. The Company will make an annual accounting of the total emergency telephone charges collected during the preceding calendar year to the 911 Service District within ninety days after the first day of the calendar year.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 25

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. RATES AND CHARGES

1. Optional Payment of Nonrecurring Charges

- a. If nonrecurring charges are not paid in full at the time of installation, a contractual payment schedule will be developed with the customer based on the Company's cost of money.

The initial contract period for E911 Service established on and after the effective date of this Local Terms of Service sheet is five years, commencing on the system installation completion date. In the event E911 Service is terminated prior to completion of the initial contract period, a termination liability will apply consisting of the appropriate termination charges in such proportion as the unexpired portion of the initial contract period bears to five years times the present worth of an annuity at the annuity at the current short-term interest rate as calculated by the Company.

- b. When deemed necessary by the Company because of its provision of special equipment or features as specified by the customer, the appropriate E911 System termination charge may be increased to cover the cost of such special equipment or features, less net salvage value.

2. Dedicated 911 Trunks

- a. Service Charges, Channel Charges and Channel Mileage Charges as specified in the Company's Local Terms of Service - No. 2.
- b. InterLATA services must be provided by an authorized interexchange carrier.

3. Special Service Arrangement Charges

- a. 911 Service facilities and optional features other than dedicated trunk facilities will be furnished when practical by the Telephone Company at charges equivalent to the costs of furnishing such services. These special charges will be applicable to such items as engineering and special program development associated with billing and data base management.
- b. Costs as referred to in this section may include but are not limited to:
 - 1) Cost of maintenance
 - 2) Cost of operation

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 26

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. RATES AND CHARGES (Cont'd)

3. Special Service Arrangement Charges (Cont'd)

b. Costs as referred to in this section may include but are not limited to: (Cont'd)

- 3) Depreciation on the cost installed of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.
- 4) General administration expenses, including taxes on the basis of average charges for these items.
- 5) Any other items or expenses associated with the particular special service arrangement.
- 6) An amount, computed on the cost installed of the facilities used to provide the special service arrangement, for return on investment.

c. "Cost installed" mentioned above includes cost of equipment and materials provided or used plus the cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other items which are chargeable to the capital accounts.

d. Special service arrangement rates are subject to review and revisions conditioned upon changing costs.

4. Messages

a. The calling party is not charged for calls placed to the 911 number.

b. Charges for messages transferred from a primary PSAP to a secondary PSAP are billed according to rates applicable to business calls from the exchange or zone serving the PSAP initiating the transfer to the exchange or zone of the point of the transfer.

5. Program Development Charges

These are charges applicable to the work necessary to design, develop, test and maintain any special programming required to support E911 Service, its billing and its data base management. The rate is based on Telephone Company time and materials expended.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 27

GENERAL EXCHANGE SERVICE

UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

G. RATES AND CHARGES (Cont'd)

6. Records Conversion Charges

These are charges applicable to the work necessary to design, review, modify and maintain any Telephone Company customer records keeping systems in order to support E911 Service, its billing and data base management. The rate is based on Company time and materials expended.

7. Quotation Preparation

The customer may request a quotation for all costs associated with the provision of the facilities needed to satisfy the customer's service requirements. All rates for services or facilities to be provided by the Telephone Company will be determined in accordance with the guidelines in this document.

8. Changes to Orders

When a customer requests changes for a pending order for the provision of E911 Service, the changes will be undertaken if they can be accommodated by the Telephone Company personnel and will be billed to the customer at the appropriate hourly charge.

9. Additional Charges from Other Companies

Any charge for the provision of E911 Service passed on to the Telephone Company from another Telephone Company, Interexchange Carrier or other party will be included in the cost for the service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 28

GENERAL EXCHANGE SERVICE

MILEAGE CHARGES

A. GENERAL

This service involves the furnishing of off-premises extension service, PBX service and auxiliary signals where applicable.

B. RATES

Monthly Rate ⁽¹⁾

1. Off-Premises Extensions, Business, Residence, PBX or Key Stations, or Signal Circuits, each pair

a.	In the same block (up to 660 ft.)	\$1.25
b.	In different blocks (or over 660 ft.)	
1)	First quarter mile or fraction	4.00
2)	Each additional quarter mile or fraction	1.50

C. CONDITIONS

1. Mileage applicable to off-premises business, residence, PBX or key lines located on premises other than those on which the main lines or switchboard are located, will be determined in the following manner:
 - a. When the terminals are located in the same central office area, the off-premises mileage measurement is the airline distance between the terminals.
 - b. If the line passes through a central office, the airline mileage must include the central office.
2. When facilities must be constructed to provide service to applicants beyond the Base Rate Area, charges shall be determined as set forth under Special Construction contained in Local Terms of Service - No. 1.
3. Mileage Charges set forth in B.1. above for off premises mileage are per pair for each function required for the service provided at the off premises location.

⁽¹⁾ Service Charges apply as specified in Local Terms of Service - No. 1.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 29

GENERAL EXCHANGE SERVICE

DUAL-PARTY RELAY SERVICE

A. CONCURRENCE STATEMENT

1. CenturyTel of Michigan, Inc., hereinafter called the Concurring Company, assents to and adopts the tariff filed with the Michigan Public Service Commission by the Michigan Bell Telephone Company as such tariff now exists as authorized in the Commission Order in Case No. U-9117, as may be revised, added to or supplemented by superseding sheets or issues insofar as such tariff applies to Dual Party Relay Service, and hereby makes itself a party thereto and obligates itself to observe the provisions thereof with the provision that the Issuing Company reserves the right to cancel this Concurrence after compliance with the requirements as to tariff filings as may be necessary upon such cancellation.
2. It is the intent of the Company to use the approved regulations as filed by this Company in cases of conflict by the adoption of the tariff of Michigan Bell Telephone Company.

B. MICHIGAN BELL TELEPHONE COMPANY TARIFF

M.P.S.C. No. 2: Dual Party Relay Service

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 30

GENERAL EXCHANGE SERVICE

CENTREX SERVICE

A. GENERAL

1. Centrex is a Central Office-based, flat rate, business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex integrates all of a business/residence customer's lines into a single telecommunications system.
2. Centrex is a local exchange telecommunication service provided from suitably equipped Telephone Company Central Offices with available outside plant.
3. Centrex permits the direct dialing between lines connected to the service and the direct dialing of outgoing call. Incoming calls are received by direct inward dialing from the calling party to the station line or through an attendant console.
4. The Centrex station line includes a local loop (which includes dial tone and a telephone number).
5. Centrex is offered only as a complete service. The local loop is not provided without unregulated basic features or vice versa.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 31

GENERAL EXCHANGE SERVICE

CENTREX SERVICE (Cont'd)

B. RATES AND CHARGES

1. The following per-line business rates and charges apply for contract periods ranging from month-to-month to 60 months. Residence rates are only offered on a per line monthly basis. The customer is required to pay for the number of months in the service period selected:

Business Rate Per Line

<u>Number of Lines</u>	<u>Monthly Rate</u>	<u>24 Months</u>	<u>36 Months</u>	<u>48 Months</u>	<u>60 Months</u>
2-3	\$23.11	\$22.41	\$20.96	\$20.26	\$19.41
4-6	\$22.51	\$21.86	\$20.46	\$19.81	\$19.01
7-10	\$19.11	\$18.51	\$17.26	\$16.66	\$15.96
11-20	\$17.81	\$17.06	\$16.06	\$15.61	\$15.21
21-50	\$16.31	\$15.81	\$15.31	\$14.91	\$14.56
51-100	\$15.31	\$14.91	\$14.61	\$14.31	\$14.06
101-200	\$14.56	\$14.31	\$14.06	\$13.86	\$13.66
201-300	\$14.06	\$13.81	\$13.56	\$13.36	\$13.16
301 or more	\$13.56	\$13.56	\$13.06	\$12.96	\$12.46

Residence Rate Per Line

<u>Number of Lines</u>	<u>Monthly Rate</u>
2-6	\$18.46

2. Service Establishment Charges

Nonrecurring Charges

Per System	\$50.00
Per Line	\$10.00

The above rates and non-recurring charges are in addition to the applicable service ordering charge as provided in Local Terms of Service - No. 1 of this document.

3. The station line is provided as a complete service. Neither the local loop portion nor the unregulated basic feature package will be provided as a separate entity.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 32

GENERAL EXCHANGE SERVICE

CENTREX SERVICE (Cont'd)

B. RATES AND CHARGES (Cont'd)

4. Centrex lines that terminate in key system common equipment or other CPE that performs pooling or switching functions must be provided in a "squared" arrangement in order to retain Centrex document rates. A "squared" arrangement is one in which the number of Centrex lines equals the number of stations/lines served by the key system common equipment or the CPE switching/pooling equipment. If the number of stations served by the key system common equipment or the CPE switching/pooling equipment exceed the number of Centrex lines, the Centrex lines will be rated at the appropriate Key Trunk or PBX Trunk rates as found in Local Terms of Service - No. 1 of this document.

5. End User Common Line Charge (EUCL)

The FCC End User Common Line Charge (EUCL) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Telephone Company and forwarded to the National Exchange Carrier Association.

C. REGULATIONS AND CONDITIONS

1. A Centrex Customer must have a minimum of two Centrex lines.
2. The minimum charge period for services provided under this document shall be for one month.
3. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
4. All Centrex lines shall be equipped with Touchtone Service.
5. One directory listing is provided without charge for each Centrex customer.
6. The business customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month business customer may, at any time, convert to a service contract plan by paying the applicable service period plan rate currently in effect. Residential service is only offered on a month-to-month basis.
7. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 33

GENERAL EXCHANGE SERVICE

CENTREX SERVICE (Cont'd)

C. REGULATIONS AND CONDITIONS (Cont'd)

8. Subsequent line additions/deletions to the original service contract period are stipulated as follows:
 - a. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - b. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in C, 9. below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.
9. Termination Liabilities shall be treated as follows:
 - a. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
 - b. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 - 1) Continue to pay an amount equal to the monthly rate for the number of Centrex station lines that are disconnected under contract, or
 - 2) Pay Termination charges as described in 1) above on the number of Centrex station lines disconnected.
10. Reduction/waiver of service establishment charges may be offered as follows:

At the Telephone Company's discretion, the following non-recurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

 - a. Nonrecurring service establishment charges (per system and per line charges) as provided in paragraph B.1.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 34

GENERAL EXCHANGE SERVICE

CENTREX SERVICE (Cont'd)

C. REGULATIONS AND CONDITIONS (Cont'd)

11. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).
12. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.
13. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office. A Centrex customer cannot group Centrex lines from multiple exchanges in order to receive larger volume discounts.
14. Terminal equipment may be offered by the Telephone Company under contract or may be provided by the customer.
15. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the Local Terms of Service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 35

GENERAL EXCHANGE SERVICE

DIGITAL TRUNK SERVICE (DTS)

A. SERVICE DESCRIPTION

1. Digital Trunk Service, referred to as "DTS", provides a cost effective method of delivering voice grade service from the serving Central Office to a customer's premises.
2. DTS is provided with 1.544 Mbps and the 24 channels may be used for the transport of trunks for termination on customer-provided equipment.
3. DTS supports Direct Inward Dialing (DID) Service and Local Exchange Business Trunks. Touchtone is a required feature of DTS.

B. REGULATIONS

1. DTS is offered from Central Offices where the Company has arranged facilities for such service. DTS is an arrangement that allows for the direct termination of digital trunks from a digital Central Office to customer-provided equipment. This arrangement supports trunk side features.
2. Additional charges for Central Office services and features, including, but not limited to Direct Inward Dialing (DID) Service, are applicable when appropriate and can be found elsewhere in this document.
3. All signals generated by customer-provided equipment must comply with the signal and format constraints contained within the Technical Reference specifications as used by the Company.
4. Availability and functionality of DTS may vary by serving Central Office and switch type.
5. Clear Channel Capability is an optional feature of DTS, allowing the customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 2
Original Page 36

GENERAL EXCHANGE SERVICE

DIGITAL TRUNK SERVICE (DTS) (Cont'd)

C. RATES AND CHARGES

1. The rates and charges for the services provisioned on the DTS channels are specified below.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
DTS Trunk (By Local Exchange)		\$181.00
Rate Band 1	\$480.56	
Rate Band 2	494.96	
Rate Band 3	509.36	
Rate Band 4	523.76	
Rate Band 5	538.16	
Rate Band 6	552.56	
Rate Band 7	566.96	

- a. Rural Zone charges will apply for each company, where applicable, for a total monthly charge of \$48.00.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 3
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rates, Charges and
Regulations Governing

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES)

Applying in the Exchanges of this Company,
in Michigan, as designated in the
Table of Contents herein

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 3
Original Page 2

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES)

SUBJECT INDEX

	<u>Page</u>
Calling Areas, Primary Basic Local Exchange Service	5
Primary Basic Local Exchange Service, Description	3
Primary Basic Local Exchange Service, Conditions	3
Primary Basic Local Exchange Service, Calling Areas	5
Rates, Primary Basic Local Exchange Service	7

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 3
Original Page 3

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES)⁽¹⁾

A. GENERAL

1. This document applies for the provision of Primary Basic Local Exchange Service (PBLES) to Company exchanges as designated in the Company's Local Terms of Service No. 1.
2. PBLES is subject to the terms and conditions of the Company's Local Terms of Service No. 7.

B. DESCRIPTION

1. PBLES is offered for Residential voice service only.
2. 100 outgoing calls are allowed to the PBLES calling area per billing month. Calls in excess of this allowance will be billed at the Local Call Rate listed following.
3. 12000 outgoing calling minutes are allowed to the PBLES calling area per billing month. Minutes in excess of this allowance will be billed at the Local Minute Rate listed following.
4. There is no limit on incoming calls.
5. PBLES is a stand-alone offering. Unregulated features and services may be purchased separately.

C. CONDITIONS

1. One PBLES will be allowed per address.
2. PBLES is for voice calls only.
3. Only completed calls count toward the above allowances.
4. Conversation Minutes are rounded up to the next higher whole minute.
5. Allowances apply per line per billing month. Unused calls or minutes do not carry over to the next month's allowances.
6. Vacation Service is not provided with PBLES.

⁽¹⁾ Effective 02-01-12, this service is limited to existing customers in service at existing locations.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 3
Original Page 4

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES) ⁽¹⁾

C. CONDITIONS (Cont'd)

7. Call Detail is not provided with PBLES.
8. Local Operator calls do not count against the calling allowances. Local Operator calls will be billed at the current rates of the provider.
9. Zone Charges apply as indicated on the Rate Schedule Sheet.
10. Data calls (e.g. calls made to a computer tone) are not included as part of this service. Therefore, the Company may, at its discretion, apply any of the following remedies: Attempt to block data calls; Bill usage at the Local Minute Rate starting with the first minute for data calls that complete within the local calling area; or, require a customer who uses the service for data calls to subscribe to a different service such as flat rated service as offered in other tariffs of the Company.
11. A person with disabilities or who is voluntarily providing a service for an organization classified by the Internal Revenue Service as a section 501(C)(3) or (19) organization, or a person who provides a service for a congressionally chartered veterans organization or their duly authorized foundations, is exempt from the 100 calls per month limitation.
12. Calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's local calling area are local calls regardless of the physical location of the called party.

⁽¹⁾ Effective 02-01-12, this service is limited to existing customers in service at existing locations.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 3
Original Page 5

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES) ⁽¹⁾

D. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREAS

<u>Exchange</u>	<u>PBLES CALLING AREA</u>
Alanson	Alanson, Brutus, Boyne Falls, Indian River, Petoskey, Wolverine
Bear Lake	Bear Lake, Beulah, Copemish-Thomasville, Frankfort, Kaleva, Onkama
Boyne Falls	Boyne Falls, Alanson, Boyne City, Elmira, Gaylord, Petoskey, Vanderbilt, Walloon Lake, Wolverine
Brutus	Brutus, Alanson, Harbor Spring, Indian River, Pellson, Petoskey
Caro	Caro, Akron, Cass City, Fairgrove, Gagetown, Kingston, Mayville, Unionville, Vassar
Crystal	Crystal, Carson City, McBride, Riverdale, Stanton, Vestaburg, Vickeryville

⁽¹⁾ Effective 02-01-12, this service is limited to existing customers in service at existing locations.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 3
Original Page 6

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES) ⁽¹⁾

D. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREAS (Cont'd)

<u>Exchange</u>	<u>PBLES CALLING AREA</u>
Elmira	Elmira, Alba, Boyne City, Boyne Falls, East Jordan, Gaylord
Glennie	Glennie, Fairview, Hale, Lincoln, Mio, Oscoda, Sixty Lakes
Glen Lake	Glen Lake, Honor, Lake Ann, Lake Leelanau, Suttons Bay, Traverse City
Hale	Hale, East Tawas, Glennie, Lupton, Oscoda, Prescott, Sand Lake Heights, Sixty Lakes, Whittemore
Honor	Honor, Beulah, Glen Lake, Lake Ann
Hope	Hope, Beaverton, Coleman, Midland, Pinconning, Sanford
Kinde	Kinde, Bad Axe, Caseville, Elkton, Port Austin, Port Hope
Lake Ann	Lake Ann, Honor, Beulah, Copemish-Thompsonville, Glen Lake, Interlochen, Traverse City
Lake City	Lake City, Cadillac, Falmouth, Fife Lake, Manton, McBain, Merritt, Moorestown, S. Boardman
Levering	Levering, Cheboygan, Harbor Spring, Mackinaw City, Pellson
Marlette	Marlette, Brown City, Cass City, Clifford, Kingston, North Branch, Sandusky, Snover
Merritt	Merritt, Cadillac, Falmouth, Harrison, Houghton Lake, Lake City, Moorestown
Moorestown	Moorestown, Cadillac, Falmouth, Grayling, Higgins Lake, Houghton Lake, Lake City, Manistee River, Merritt, S. Boardman
Newport	Newport, Carleton, Flat Rock, Monroe, Rockwood
Pinconning	Pinconning, Beaverton, Gladwin, Hope, Linwood, Midland, Standish

⁽¹⁾ Effective 02-01-12, this service is limited to existing customers in service at existing locations.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 3
Original Page 7

PRIMARY BASIC LOCAL EXCHANGE SERVICE (PBLES)⁽¹⁾

D. PRIMARY BASIC LOCAL EXCHANGE SERVICE CALLING AREAS (Cont'd)

<u>Exchange</u>	<u>PBLES CALLING AREA</u>
Port Austin	Port Austin, Caseville, Kinde, Port Hope
Port Hope	Port Hope, Bad Axe, Harbor Beach, Kinde, Port Austin
Sand Lake Heights	Sand Lake Heights, East Tawas, Hale, Sixty Lakes, Whittemore
Sixty Lakes	Sixty Lakes, Hale, Glennie, Lupton, Rose City, Sand Lake Heights, Whittemore,
Suttons Bay	Suttons Bay, Glen Lake, Lake Leelanau, Traverse City, Northport
Vickeryville	Vickeryville, Carson City, Crystal, Fenwick, Palo, Sheridan, Stanton
Whittemore	Whittemore, East Tawas, Hale, Lupton, Prescott, Sixty Lakes, Twining, Sand Lake Heights,

E. RATES

	<u>Rates</u>
Monthly Recurring rate, per access line**	\$18.11
Local Call Rate, per Call	0.11
Local Minute Rate, per Minute	0.03
Rural Zone Charge*	2.00

* Rural Zone Charges apply to each exchange line served outside the base rate area.

** Touchtone charges listed in Local Terms of Service- No 1 apply in addition to the charges on this sheet.

⁽¹⁾ Effective 02-01-12, this service is limited to existing customers in service at existing locations.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 03-19-2015

LTS No. 4
Original Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rates, Charges and
Regulations Governing

PROMOTIONS

Applying to Service in Michigan

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 03-19-2015

LTS No. 4
Original Page 2

PROMOTIONS

See [CENTURYLINK INCUMBENT LOCAL EXCHANGE CARRIER PROMOTIONAL OFFERINGS](#) for currently available promotions.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 6
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rates, Charges and
Regulations Governing

DIRECTORY ASSISTANCE SERVICE

Applying to Intrastate Service in Michigan

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 02-13-2014

LTS No. 6
1st Revised Page 2

DIRECTORY ASSISTANCE SERVICE

SUBJECT INDEX

	<u>Page</u>
Terms and Conditions	3
Rates and Charges	3

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 06-12-2015

LTS No. 6
2nd Revised Page 3

DIRECTORY ASSISTANCE SERVICE

A. TERMS AND CONDITIONS

See [CENTURYLINK® LOCAL TERMS OF SERVICE: DIRECTORY ASSISTANCE SERVICES](#) for the terms and conditions for local, long distance and national directory assistance.

B. RATES AND CHARGES

- a. Directory Assistance Service Charge,
Per Directory Assistance call **\$3.99**
- b. When the customer requests Directory Assistance by dialing "0" where the customer has the technical capability to direct dial Directory Assistance, the applicable Operator Assistance charge applies in addition to the Directory Assistance Service Charge.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 7
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rules and Regulations
Governing Telephone Services Provided by the Company

GENERAL REGULATIONS AND DEFINITIONS

Applying to Intrastate Services
Provided by the Company
In Addition to its Local Terms of Service

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 02-13-2015

LTS No. 7
1st Revised Page 2

GENERAL REGULATIONS AND DEFINITIONS

SUBJECT INDEX

	<u>Page</u>
Access to Facilities	14
Application for Service	8
Application of Rates and Charges	17
Billing Adjustments and Billing Errors	19
Business and Residence Service	5
Call Line Identifier	36
Cancellation of Application for Service Prior to Establishment of Service	8
Cash Deposits	11
Customer Billing	12
Customers	10
Damage to Facilities	14
Definitions	21
Deposits	11
Directories	14
Disconnection of Service	16
Establishing Credit	9
Facilities	14
Failure to Pay for Service	13
Fraudulent Use of Service	7
General Regulations	4
Identification of Parties to Communications	15
Impersonation, Harassment	7
Installation and Maintenance of Facilities	14
Interference with Service	7
Interruptions to Service	15
Liability of the Company	4
Limiting of Communications	16
Location of Service	8
Minimum Contract Periods	8
Obscenity	7
Ownership of Facilities	14

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 3

GENERAL REGULATIONS AND DEFINITIONS

SUBJECT INDEX

	<u>Page</u>
Payment for Service	13
Power Supply	15
Public & Semipublic Service	7
Refusal/Restriction of Service	17
Resale of Service	8
Restoral of Service	13
 Subscribing to Adequate Service	 7
Telephone Numbers	13
Termination of Service	16
Undertaking of the Company	4
Use of Service	5
Unlawful Use of Service	6

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 4

GENERAL REGULATIONS AND DEFINITIONS

A. GENERAL

1. The regulations contained in this Section are applicable, unless otherwise stated or unless otherwise modified by specific regulations contained in this document, to intrastate telecommunications services offered in this document by CenturyTel of Michigan, Inc., hereinafter referred to as the Company, and apply to services or portions of services provided by the Company.
2. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such change.

B. UNDERTAKING OF THE COMPANY

1. The Company undertakes to provide the services offered in this document on the terms and conditions and at the rates and charges specified. This undertaking is dependent upon the availability of facilities. The facilities used to provide a particular service shall be chosen by the Company and not represented to be suitable for any one service. The Company does not undertake to transmit messages.
2. In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of the telephone service takes precedence in the furnishing of any service or facility.

C. LIABILITY OF THE COMPANY

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. The maximum refund or charge will not exceed an estimated amount equal to such charge or refund for a one-year period. No other liability shall in any case attach to the Company.
2. The Company shall be indemnified and saved harmless (including costs and reasonable attorneys' fees) by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of a customer in connection with the facilities provided by the Company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 5

GENERAL REGULATIONS AND DEFINITIONS

C. LIABILITY OF THE COMPANY (Cont'd)

3. The Company is not liable for any defacement of or damage to the premises or property of a customer resulting from the existence of facilities furnished by the Company on the premises, or the installation or removal of such facilities, unless such defacement or damage is the result of the negligence of the Company.
4. When lines of another telephone company are used in establishing connections to points not reached by the lines of the Company, the Company is not liable for any act or omission of that other company.
5. Unauthorized Access and Hacking - Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a document or other written agreement expressly states otherwise.

D. USE OF SERVICE

1. General

Service is furnished for use by the customer and may be used only by others as specifically provided elsewhere in this document.

2. Customer Service

a. Business -

- (1) Business service - as distinguished from service in hotels - is furnished only for use by the customer, his employees and representatives, except as otherwise provided in the Company's Local Terms of Service.
- (2) Where the customer is engaged in furnishing service of a secretarial nature or is in the business of renting space for business purposes to transient or permanent tenants, use of his telephone service and facilities is restricted to the customer and his employees - except that use of the customer's service by others may be permitted by the Company in connection with facilities specifically provided for secretarial service purposes and except that use by his tenant may be permitted for periods not to exceed one month; on such tenant usage no directory listing is permitted and a period of at least one month must elapse between each period of usage by a particular tenant.
- (3) A customer engaged in furnishing services of a secretarial nature may not use Company facilities to receive messages for one party to be forwarded to another party, unless such forwarding is of a temporary or occasional nature.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 6

GENERAL REGULATIONS AND DEFINITIONS

D. USE OF SERVICE (Cont'd)

2. Customer Service (Cont'd)

b. Residence -

- (1) Residence service is furnished only for use by the customer and members of the customer's domestic establishment, except as use by others is permitted in certain cases as provided for elsewhere in these Regulations or the Company's Local Terms of Service.

3. Unlawful Use of Service

Service shall not be used for any unlawful purpose. The Company may refuse to furnish service to an applicant or may disconnect the service of a customer when:

- a. Under the following conditions, written notice of intention to discontinue or terminate service, to which shall be attached a copy of the written representation referred to below, shall be given by posting a registered letter in the United States mails, addressed to the customer or his agent at the location to which bills for the service are sent, at least seventy-two hours prior to such discontinuance or termination.
 - (1) When the Judge of any Court of record in Michigan, having jurisdiction over criminal offenses, the Attorney General of Michigan, the United States Attorney in and for any federal judicial district in Michigan, or the Prosecuting Attorney of any county, shall represent in writing to the Company that he has probable cause to believe that the service furnished at a designated location is being used and in such writing shall request that such service be discontinued or terminated, the Company, if not restrained by order of a Court of competent jurisdiction, will so discontinue or terminate such service, with like effect as to both the Company and the customer as the latter had of his own volition directed that the same be done.
 - (2) Upon notice in writing be a Federal, State or local law enforcement agency, that service is being or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of Federal, State or local law.
- b. The Company has other information which reasonable causes it to believe that such service is being used or will be used unlawfully or for an unlawful purpose.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 7

GENERAL REGULATIONS AND DEFINITIONS

D. USE OF SERVICE (Cont'd)

4. Obscenity

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy or indecent.

5. Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

6. Harassment

Service shall not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass such other person.

7. Fraudulent Use

a. Service shall not be used to transmit a message, to locate a person, or otherwise give or obtain information without payment of the charges applicable to such use.

b. No device shall be used by a customer with the service of facilities of the Company for the purpose of avoiding payment of the applicable charge.

8. Interference With or Impairment of Service

Service shall not be used in any manner which interferes with another person in the use of his service, prevents another person from using his service, or otherwise impairs the quality of service to other customers.

9. Subscribing to Adequate Service

If a customer's use of service interferes unreasonably with the service of other customers, he will be required to take service in sufficient quantity or of a different class or grade.

10. Public and Semipublic Service

Customer telephone service - as distinguished from Payphone Service and service furnished hotels - is not installed nor allowed to remain on premises of a public character unless so located that it is not available to the public to patrons of the customer. Payphone Service is service available at the option of the Company for public use.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 8

GENERAL REGULATIONS AND DEFINITIONS

D. USE OF SERVICE (Cont'd)

11. Resale of Service

Without the written consent of the Company the customer shall not permit others to use his service in return for any payment or other compensation; however, this shall not prohibit those permitted to use the service pursuant to this document from sharing the Company's charges.

12. Location of Service

Service, except Payphone Service, shall not be so located in such a manner as to enable other than authorized users to use the service.

E. APPLICATIONS FOR SERVICE

An application for service, whether made orally or in writing, establishes the contract between the Company and the customer on the terms and conditions set forth in this document. Neither the contract nor any rights acquired hereunder may be assigned or in any manner transferred.

F. MINIMUM CONTRACT PERIODS

1. Except as otherwise provided, the minimum contract period is one month for all services furnished.
2. The length of minimum contract period for Directory Listings where the listing actually appears in the directory is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to customers.
3. The Company may require a minimum contract period longer than one month at the same location in connection with special (nonstandard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.
4. In lieu of contracts for the minimum contract period, the Company may permit the payment of special installation charges or termination charges, the regular Service Charges and installation charges to apply.

G. CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE

1. Where the applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies.
2. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charges applies:

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 9

GENERAL REGULATIONS AND DEFINITIONS

G. CANCELLATION OF APPLICATION FOR SERVICE PRIOR TO ESTABLISHMENT OF SERVICE (Cont'd)

2. Where installation of facilities, other than those provided by special ... (Cont'd)
 - a. The costs in connection with providing and removing such facilities.
 - b. The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this document plus the full amount of any installation and termination charges applicable.
3. Where special construction of facilities has been started prior to the cancellation and there is another requirement for the specially constructed facilities in place, no charge applies.
4. Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction applies. Where one or more, but not all, of the services involved in the special construction are canceled, a charge equal to the cost incurred for the discontinued service applies.
5. Installation or special construction of facilities for a customer starts when the Company incurs any expense in connection therewith which would not otherwise have been incurred and the customer has advised the Company to proceed with the installation or special construction.

H. ESTABLISHING CREDIT

1. The Company, in order to assure the payment of its charges for service, will require applicants and customers to establish and maintain credit.
2. The establishment or re-establishment of credit as provided in this document shall not relieve the applicant or customer from compliance with other provisions of this document as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

a. Applicants for Service

The Company may refuse to furnish service to an applicant that has not established credit or has not paid charges for service of the same Classification (residence or business), previously furnished by the Company at the same or another location, until arrangements suitable to the Company have been made to pay such charges.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 10

GENERAL REGULATIONS AND DEFINITIONS

H. ESTABLISHING CREDIT (Cont'd)

2. The establishment or re-establishment of credit as provided in this document ... (Cont'd)

a. Applicants for Service (Cont'd)

(1) Business service applicants may establish credit in one of the following ways:

(a) Demonstrating to the satisfaction of the Company that his credit is acceptable by providing information which is pertinent to the applicant's prior telephone service.

(b) Payment of a cash deposit to the Company in accordance with 9. following.

(2) Residence service applicants may establish credit in the manner specified in the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.

(3) The Company may, at its option, require an applicant to pay, at the time application is made for service, all Service Charges, Installation Charges, and/or Construction Charges that may apply. Such requirements will be made on a non-discriminatory basis to all applicants.

b. Customers

(1) A business customer may be required to re-establish credit by the payment or increase of a cash deposit when any of the following conditions occur:

(a) The customer's service has been disconnected by the Company for failure to pay a delinquent bill.

(b) The customer has been delinquent in the payment of any two consecutive bills.

(c) The customer has been delinquent in the payment of any three bills during the preceding twelve months.

(d) The Company has reason to question the customer as a credit risk.

If a business customer fails to re-establish credit, the service may be disconnected no sooner than five (5) days after mailing of written notice of intention to disconnect.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 11

GENERAL REGULATIONS AND DEFINITIONS

H. ESTABLISHING CREDIT (Cont'd)

2. The establishment or re-establishment of credit as provided in this document ... (Cont'd)

b. Customers

- (2) A residence customer may be required to re-establish credit by the payment or increase of a cash deposit in accordance with the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.
- (3) Payment by the business or residence customer of delinquent bills will not of itself relieve the customer from the obligation of establishing his credit with respect to the account involved or with respect to any other account in connection with the same or any other class of service which the Company may be providing such customer.

I. CASH DEPOSITS

1. General

- a. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for service rendered.
- b. Applicants or customers who request service in a location where the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer will be required, where warranted by the customer's credit rating, to make a suitable deposit to cover that responsibility, such deposit not to exceed the value of the equipment furnished.

2. Amount of Deposits - Business Service

- a. An applicant or present customer may be required to pay as a deposit an amount equal to two times the estimated monthly bill for the purpose of establishing or re-establishing credit. The determination of a customer's (as distinguished from an applicant's) estimated monthly bill shall be based upon his prior or current use of the class of service involved (monthly charges and message charges).

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 12

GENERAL REGULATIONS AND DEFINITIONS

I. CASH DEPOSITS (Cont'd)

2. Amount of Deposits - Business Service (Cont'd)

- b. The amount of a deposit may be adjusted on the basis of a. preceding, at the option of the customer or the Company, at any time when the character or degree of the customer's use of the service has materially changed, or when it develops that the character or degree of such use will materially change, and such change is not temporary.

3. Amount of Deposits - Residence Service

- a. A residence customer may be required to pay a deposit not to exceed amounts specified in the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.

4. Interest to be paid on Deposits

The Company shall pay interest on all deposits at rates specified in the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.

5. Refund or Application of Deposits

The Company will refund or apply deposits, in accordance with terms and conditions specified in the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.

J. CUSTOMER BILLING

1. Regular bills will be issued once each month.

2. Special bills may be issued in accordance with terms and conditions specified in the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.

3. Services which are charged for at monthly rates are billed in advance for one month's service.

4. Service which are charged for at other than monthly rates are billed in arrears, except when payment for messages is made by cash deposit in the Payphone.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 13

GENERAL REGULATIONS AND DEFINITIONS

K. PAYMENT FOR SERVICE

1. The customer is responsible for the payment of rates and charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.
2. Charges for a message originated or accepted at a coin telephone shall be paid by cash deposit in the coin telephone unless arrangements for billing have been made.
3. Applicants may be required to pay, at the time the application is made, all Service Charges and installation charges that may be applicable as well as such special construction and installation charges as are to be borne by the applicant - except in the case of Federal, State or Municipal governmental agencies.

L. FAILURE TO PAY FOR SERVICE

1. Regular Monthly Bills and Special Bills

When a customer is delinquent in the payment of a regular monthly bill or special bill, the Company may disconnect the service in accordance with the terms and conditions specified in the Michigan Public Service Commission Consumer Standards and Billing Practices - Residential Telephone Service.

M. RESTORAL OF SERVICE

1. When an agent of the Company visits the premises of the customer to discontinue service due to nonpayment of billed charges, and does not discontinue service because of payment, Service Charges will apply as specified in Local Terms of Service - No. 1.
2. If a customer's service is restored after having been disconnected in accordance with this document, the customer will be required to pay the Service Charges specified in Local Terms of Service - No. 1.
3. When a customer's service has been removed through the completion of a Company Service Order, service will be re-established only upon the basis of an application for new service.

N. TELEPHONE NUMBERS

The customer has no property right in the telephone number and the Company may change the telephone number of a customer whenever, in the conduct of its business, it deems it desirable to do so.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 14

GENERAL REGULATIONS AND DEFINITIONS

O. DIRECTORIES

1. The Company will furnish to its customers, without charge, its directory as necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.
2. Directories regularly furnished to customers shall remain the property of the Company. No binder, holder or auxiliary cover except as provided or authorized by the Company shall be used in conjunction with a directory furnished by the Company.
3. No liability for damages arising from errors in or omissions of directory listings, or listings obtained from the Directory Assistance Operator, shall attach to the Company.
4. A directory for each exchange is published. The Company is not liable for errors in or omissions from directories except in cases where a specific charge has been made for a listing; in no event shall the Company be liable for any such error or omission beyond the amount of such charge.

P. OWNERSHIP OF FACILITIES

Facilities furnished by the Company remain the property of the Company until transferred or abandoned.

Q. ACCESS TO FACILITIES

The customer shall provide employees and agents of the Company access to Company facilities, at all reasonable times, for the purpose of installing, rearranging, repairing, maintaining, inspecting, disconnecting removing or otherwise servicing such facilities.

R. INSTALLATION, REARRANGEMENT, REPAIR, MAINTENANCE, DISCONNECTION AND REMOVAL OF FACILITIES

1. All facilities necessary for the provision of service will be furnished by the Company, installed and maintained by it, except where such facilities are situated, in the judgment of the Company, in hazardous or inaccessible locations, or as specifically stated elsewhere in the documents of the Company.
2. Customers may not rearrange, disconnect, remove or otherwise tamper with, or permit others to rearrange, disconnect, remove or tamper with any facilities furnished by the Company, except with the Company's written consent.

S. DAMAGE, LOSS OR DESTRUCTION OF COMPANY FACILITIES

All ordinary expense of maintenance and repair of Company facilities, unless otherwise specified in this document, is borne by the Company. If any of the Company's facilities are damaged, lost or destroyed, not due to ordinary use, the customer is held responsible for the cost of replacing the lost or destroyed facilities or restoring the damaged facilities to their original condition, except when caused by the negligence of the Company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 15

GENERAL REGULATIONS AND DEFINITIONS

T. POWER SUPPLY

The customer is responsible for the costs of providing commercial electrical power, including outlets, when and where required for the operation, for service provided under this document.

U. INTERRUPTIONS TO SERVICE

1. When service is interrupted and the interruption exceeds a 24-hour period (as measured from the time the interruption is reported to or detected by the Company, whichever occurs first, unless otherwise stated in this document or that of a connecting company which governs), a credit allowance will be made, at the customer's request, for the service which is rendered useless and inoperative due to the interruption.
2. A credit allowance will not be given for:
 - a. Interruptions caused by the negligence or willful act of the customer.
 - b. Interruptions caused by customer-provided facilities.
 - c. Interruptions caused by electric power failure where the customer furnishes such electric power.
3. The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by the Company, whichever occurs first) to the total time in a 30 day month. That ratio, multiplied by the monthly rate for the service affected shall determine the amount of the credit allowance. No other liability shall attach to the Company for consideration of such interruption to service.

V. IDENTIFICATION OF PARTIES TO COMMUNICATIONS

1. The calling party shall establish his identity as often as may be necessary in the course of any communication.
2. The calling party shall be solely responsible for establishing the identity of the party with whom connection is made at the called station or stations.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 16

GENERAL REGULATIONS AND DEFINITIONS

W. LIMITING OF COMMUNICATIONS

The Company may limit communications over its facilities during emergencies which result in a shortage of facilities.

X. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company in advance. Termination charges given below will be billed in addition to all charges for service which has been furnished.
 - a. In the case of service for which the minimum contract period is one month, the termination charges are the charges due for the balance of the initial month.
 - b. In case of extra directory listings, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period. In the following cases, however, charges will continue only to the date of termination of the extra listing, subject to a minimum charge for one month:
 - (1) The contract for the main service is terminated.
 - (2) The listed party becomes a customer to telephone exchange service.
 - (3) The listed party moves to a new location.
 - (4) The listed party dies.

Y. DISCONNECTION OF SERVICE FOR CAUSE

The Company may disconnect the service of a customer upon the violation of, or noncompliance with, any of the regulations or other conditions contained in this document governing the furnishing of service. Such disconnection shall take place only after notification to the customer by the Company of its intent to disconnect service provided, however, despite this requirement of notice by other provisions of this document; the service may be disconnected without notification to the customer in the event of:

1. Customer use of facilities in such a manner as to adversely affect the Company's equipment or the Company's service to others.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 17

GENERAL REGULATIONS AND DEFINITIONS

Y. DISCONNECTION OF SERVICE FOR CAUSE (Cont'd)

2. Tampering with the equipment furnished and owned by the Company.
3. Circumstances which will endanger the safety of Company employees or others.
4. The character of use of a service is not in accordance with the class of service contracted for, and the customer refuses to contract for a proper class of service.

Z. REFUSAL OF SERVICE

The Company may refuse to furnish service if it has reasonable cause to believe that the service will be used in violation of, or noncompliance with, any of the regulations or other conditions contained in this document governing the furnishing of such service.

AA. RESTRICTION OF SERVICE

1. Off-premises lines will be restricted from additional Business or Residence locations unless separate telephone service is maintained at each location.
2. Such Off-premises line use will be provided by the Company on an answer only basis except as follows:
 - a. When extended from a business location into another business location.
 - b. When extended to a temporary location pending vacancy of the existing location.

AB. APPLICATION OF RATES AND CHARGES

1. Business Rates apply:
 - a. In offices, stores, factories and all other places of a strictly business nature.
 - b. In boarding houses (except as noted under B.2), offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses and other similar institutions (but excluding dormitory rooms at such schools or colleges).

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 18

GENERAL REGULATIONS AND DEFINITIONS

AB. APPLICATION OF RATES AND CHARGES (Cont'd)

1. Business Rates apply: (Cont'd)

- c. In residence locations where the customer has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him, can be considered as more of a business than of a residence nature. This fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, signs on vehicles, etc.
- d. In a residence where the place of business and residence of a customer are in the same premises and no telephone is installed in the place of business.
- e. In residence locations, when an extension station or extension bell is located in a shop, office or other place of business.
- f. At any location where the listing of service at that location indicates a business, trade or profession, except as specified in B. 3) below.

2. Residence Rates apply:

- a. In private residences where business alphabetical or classified telephone directory listings are not provided.
- b. In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.
- c. In the place of residence of a clergyman, and in the place of residence of a physician, dentist, veterinarian, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the customer's residence and is not part of an office building. In any of such cases the listing may indicate the customer's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

3. Taxes

Applicable taxes levied by the State, County or local taxing authorities are in addition to the rates set forth in this document.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 19

GENERAL REGULATIONS AND DEFINITIONS

AC. ADJUSTMENTS:

1. For Municipality Payments

If a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the company, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee or charge.

2. For Billing Errors

a. Services Under Written Contract

Adjustment of charges will be made when errors are brought to the attention of the Company. The adjustment (additional billing or refund) will be determined from records without regard to time period except as provided in the Statute of Limitations. Refunds due the customer will be paid with interest on any amounts for service supplied over one year from the date the billing inquiry was initiated, at the interest rate specified for credit deposits.

b. Other Services

- (1) All services supplied will be billed within one year. In the adjustment of charges because of errors in billing within one year from the date the billing inquiry was initiated, correction will be made in the full amount for that period of time.
- (2) No customer will be liable for net underbilled service after one year except when the service was obtained by the customer by fraud or deception. Correction of billing errors will be made for the period over one year from the date the billing inquiring was initiated to determine a net refund due the customer during this period of time. This refund will be paid together with interest at the rate established for credit deposits.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 7
Original Page **20** (Z)

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS:

ACCESSORIES - Devices which are mechanically attached to or used with the facilities furnished by the Telephone Company or the customer and which are independent of and not electrically, acoustically or inductively connected to the conductors in the communication path of the telephone system.

ACOUSTICAL CONNECTION - A connecting arrangement without electrical connections that permits transmission of sound between a company-provided telephone instrument and customer-provided equipment.

ADDITIONAL LISTING - Any listing or a name or information in connection with a customer's telephone number beyond that to which he is entitled without additional charge in connection with his regular service.

APPLICATION - A request made verbally or in writing for telephone service and including a request for a change in existing service.

AUTHORIZED USER - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private line service or channel is located and who may communicate over such channels in accordance with the terms of the Local Terms of Service.

BASE RATE - A rate for urban grades of exchange service available to customers located within a Base Rate Area.

BASE RATE AREA - A specific area within which local telephone exchange service, other than rural line service, is furnished at rates set forth in the Local Terms of Service - No. 1, without zoned mileage charges.

BUSINESS SERVICE - A class of telephone service furnished to customers where the character of use is of a business, professional or occupational nature.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 21

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

CENTRAL OFFICE LINE - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE LINE - A circuit directly connecting an individual or party line main station, PBX switchboard or an intercommunicating system with a central office.

CHANNEL - A path for communication between two or more stations or central offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE - The various categories of service generally available to the customer, such as business, residential, Public or Semi-Public Service.

COMMUNICATIONS SYSTEM - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or Company stations.

CONNECTING ARRANGEMENT - The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or the direct electrical connection of Company facilities.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 22

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

CONNECTING COMPANY - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Local Terms of Service.

CONTINUOUS PROPERTY - The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways, roads, driveways, alleys, or separated by property occupied by others.

CONTRACT - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Local Terms of Service.

COST - The cost of labor and materials, and appropriate amounts to cover the Company's general operating and administrative expenses, a return on investment and any other specific items of expense that may be associated with the facility provided.

CUSTOMER - The individual, partnership, association or corporation which contracts for telephone service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

CUSTOMER-PROVIDED EQUIPMENT - Devices or apparatus provided by a customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 23

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

CUSTOMER-PROVIDED TERMINAL EQUIPMENT - Devices, apparatus and/or associated wiring provided by a customer.

DATA ACCESS ARRANGEMENT - A protective connecting arrangement for use with the network control signaling unit.

DIRECT ELECTRICAL CONNECTION - A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING - A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DROP WIRE - That portion of a circuit between the pole line or cable distributing box and the building in which a station is located.

ENTRANCE FACILITIES - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE - A geographical area established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within the area.

EXCHANGE LINE - Any circuit connecting an exchange station with a central office. -

EXCHANGE LINE MILEAGE CHARGES - A monthly charge applicable to specified exchange services located outside a Base Rate Area, which applies in addition to the basic rate for the grade and class of service provided.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 24

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

EXCHANGE SERVICE - The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local Terms of Service. Exchange facilities are used to establish and maintain connection between an exchange station and the other telephone plant and facilities in connection with long distance calls or Extended Area Service Calls.

EXCHANGE SERVICE AREA - See Exchange.

EXCHANGE STATION - A station owned by the Company and connected with a central office of the Company over its own lines.

EXTENDED AREA SERVICE - Interexchange telephone service furnished at a flat rate between one or more exchange areas.

EXTENSION MILEAGE (OPX MILEAGE) - The charges made for the additional circuit or circuits required to furnish such "off-premise" stations beyond the allowable distance from the main station.

EXTENSION LINE - A circuit connecting a primary station with an extension station or a circuit connecting a PBX station with a PBX system.

EXTRA LISTING - See Directory Listing.

FLAT RATE SERVICE - Service furnished at a fixed monthly charge, including Extended Area where applicable.

FOREIGN ATTACHMENT - Lines, instruments, appliances or apparatus not owned or furnished by the Company.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 25

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

FOREIGN EQUIPMENT - See Foreign Attachment.

FOREIGN EXCHANGE LINE MILEAGE - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE - Telephone Exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

GRADE OF SERVICE -The term used in describing exchange service with respect to the number of main telephones which may be connected to a central office line.

HARM - Consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

HEAD SET (OPERATOR SET) - See Operator Set.

INDIVIDUAL LINE - An exchange line designed for the connection of one main station. (Not a PBX trunk line).

INDUCTIVE CONNECTION - An electromagnetic coupling between customer-provided equipment and company equipment by means of mutual inductance between an inductor in the company equipment and a customer-provided inductor external to the company equipment.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 26

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

INITIAL SERVICE PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTRUMENTALITIES - The station equipment used to provide communications services to the customer.

INTERCOMMUNICATING SYSTEM - An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION - The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

INTEREXCHANGE CHANNEL - A channel between exchanges which interconnects such exchanges.

INTERFACE - That point on the premises of a customer or authorized user at which provision is made for connection of other than Company-provided facilities to facilities provided by the Company.

INTRAEXCHANGE CHANNEL - A local channel which connects a service terminal to an interexchange channel or which connects two, or more, service terminals within an exchange area and does not connect with the general exchange network.

JACK - A connecting device provided for use with station equipment or furnished for use as a point of demarcation between network access service and station equipment.

JACK AND PLUG EQUIPMENT - Equipment designed to give access to a line at one of more points by means of a telephone equipped with a cord and plug to connect jack bridged to the line.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 27

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

JOINT USER SERVICE - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate customer service is permitted to use the service of another customer.

KEY TELEPHONE EQUIPMENT - An arrangement of equipment, including keys and associated wiring, used to provide various supplemental services in connection with telephone stations.

KEY TELEPHONE SET - A telephone set equipped with keys or buttons.

LIMITED SERVICE - Limited Service consists of equipment or service no longer offered for new installations. Equipment classified as Limited Service may be moved on the same premises, or added to, dependent upon the availability of company stock.

LOCAL ACCESS AND TRANSPORT AREA (LATA) - A geographic area, established by a Bell Operating Company for the provision and administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL CHANNEL - See Intraexchange Channel.

LOCAL EXCHANGE SERVICE - Telephone communications within a Local Service Area in accordance with the provisions of the Company's Local Terms of Service.

LOCAL MESSAGE - A completed communication between customers' stations located within the same Exchange Area or Local Service Area.

LOCAL SERVICE AREA - The area within which telephone service is furnished under a specific schedule of rates without the application of specific charges for each message.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 28

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

LOCALITY RATE - Rates applicable to a specific locality outside of the Base Rate Area and where Exchange Line Mileage charges do not apply.

MAIN STATION - See Telephone Set.

MAIN TERMINAL - The initial termination of a central office line on a customer's premises.

MAINTENANCE OF SERVICE CHARGE - A charge applied when the use of customer-provided equipment or facilities causes impairment or harm to the Company's service or facilities.

MESSAGE - A completed customer telephone call.

MILEAGE - The measurement upon which charges are computed for Foreign Exchange, extension, tie and private lines and for lines serving exchange stations located outside the Base Rate Area or outside the central office area of the serving central office.

MINIMUM CONTRACT PERIOD - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MODULAR CONNECTING DEVICE - A type of jack and plug arrangement as defined in FCC Docket No. 19528.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 29

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

MULTIPARTY LINE - A single circuit furnished by the Company for rendering exchange service to a number of primary stations.

NETWORK ACCESS POINT - A connector, outlet, or wiring termination on customer's premises which affords connection to the services of the Company.

NETWORK CONTROL SIGNALING - The transmission of signals used in the telephone system which perform functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called-number identification, audible tone signals (call-progress signals indicating reorder or busy conditions, tones) to control the operation of switching machines in the message network.

NETWORK CONTROL SIGNALING UNIT - The terminal equipment for the provision of network control signaling.

NONRECURRING CHARGE - A one-time charge associated with certain installations, changes, or transfers of service, either in lieu of or in addition to service charges and recurring monthly charges.

OPERATOR SET - A headset or handset used by an operator at a PBX console consisting of a receiver, transmitter and necessary cords.

OTHER COMMON CARRIER (OCC) - Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing private line services as such carriers may be authorized by the Federal Communications Commission to provide.

PARTY LINE - See multiparty Line.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 30

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

PAYPHONE SERVICE - Includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.

POINT OF DEMARCATION - For acoustic or inductive connections, "Point of Demarcation" is the company-provided telephone.

For equipment not requiring protective connecting arrangements, "Point of Demarcation" is the company-provided modular jack.

For equipment requiring protective connecting arrangements, "Point of Demarcation" is either the Company's protective connection with the customer-provided protective connecting arrangement.

PREMISES - The building, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate building.

PRIVATE BRANCH EXCHANGE SYSTEM - An arrangement of equipment consisting of switching apparatus with attendant's telephone, trunks to a central office and stations connected with the switching apparatus, providing for intercommunication between these stations and communications with the general exchange and inter-exchange systems. Throughout this document, the commonly used abbreviation "PBX" will be substituted for the words Private Branch Exchange.

1. **PBX Trunk** - A circuit connecting a PBX system with a central office.
2. **PBX Station** - Any station (including the operating set or sets connected with a PBX system.
3. **System** - A dial system on which interconnection of stations, and stations and trunk lines, is established by means of dialing.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 31

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

PRIVATE BRANCH EXCHANGE TELEPHONE - Any telephone connected with a PBX system.

PRIVATE BRANCH EXCHANGE TRUNKS - See Private

PRIVATE LINE - A circuit provided to furnish communication between two or more instrumentalities directly connected to it. Such instrumentalities do not have access to the general exchange and interexchange networks.

RESIDENCE SERVICE - Telephone service furnished to customers when the actual use is for domestic purposes.

RURAL AREA - See Exchange Line Mileage.

SERVICE CHARGE - The charge a customer is required to pay at the time of the establishment of telephone service or subsequent additions or changes to that service.

SERVICE POINT - Denotes the rate center of an exchange, in conjunction with interexchange mileage measurements, and where the service terminal of the customer is located.

STATION - See Telephone Set.

SUBSCRIBER - See Customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 32

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

SUBURBAN AREA - The territory surrounding the Base Rate Area and/or Locality Rate Area in which Suburban and Rural Services are furnished and in which urban classes of service are furnished at established rates, plus Exchange Line Mileage Charges, where applicable.

SUBURBAN SERVICE - Flat rate four party line service furnished to customers outside the Base Rate or Locality Rate Area(s), but within the Exchange Area.

SWITCH - A unit of dial switching equipment which provides interconnection between station lines or trunks.

TARIFF - The rates, charges, rules and regulations adopted and filed by the Company with the Michigan Public Service Commission.

TELECOMMUNICATION SERVICES - The provision of facilities permitting the conveying of information, signals or messages by wire, radio or other electromagnetic systems.

TELEPHONE COMPANY - CenturyTel of Michigan, Inc. d/b/a CenturyLink

TERMINATION CHARGE - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 7
Original Page 33

GENERAL REGULATIONS AND DEFINITIONS

AD. DEFINITIONS: (Cont'd)

TIE LINE - A circuit connecting two PBX systems for the purpose of interconnection between the stations connected with such systems.

TIE LINE MILEAGE - The measurement on which the rates for tie lines connecting customer's PBX systems is based.

TOLL LINE - A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE - A message between stations in different exchange areas and furnished under the provisions of the applicable Toll Tariff of the Michigan Bell Telephone Company in its Tariff M.P.S.C. No. 3.

TRUNK LINE - A circuit over which customer's messages are sent between two central offices or between a central office and a PBX system.

UNDERGROUND SERVICE CONNECTION - A customer's drop wire which is run underground from a pole line of an underground distributing cable.

WATS - WIDE AREA TELECOMMUNICATIONS SERVICE -The furnishing of inward or outward switched telephone communications service between a Wide Area Service line and specified service areas.

ZONE CHARGES-RURAL - A monthly charge applicable to specified exchange services located within the Rural Zone Area, which applies in addition to the basic rate for the grade and class of service provided.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 06-12-2015

LTS No. 7
3rd Revised Page 34

GENERAL REGULATIONS AND DEFINITIONS

AE. LATE PAYMENT REGULATIONS:

1. Late Payment Charge - Business

For Business customers, a late payment charge of 5.0% of the **entire** unpaid **balance** or **\$7.00**, whichever is greater, per month shall apply to amounts for basic local exchange services, toll, end user access charges, unregulated services such as custom calling and voice mail, and various surcharges for services such as 911, local number portability and AETCP, shown on a monthly bill which remain unpaid after the due date.

This charge does not apply to:

- amounts which are in dispute at the time the late payment charge would otherwise be applied.
- federal excise tax or any other taxes levied by law directly on the customer.
- accounts of the federal, state, county or local government.

Credit, deposit and collection procedures outlined elsewhere in this document are not waived or foreclosed by the application of a late payment charge.

2. Late Payment Charge - Residence

For Residence customers, a late payment charge of 5.0% of the **entire** unpaid **balance** or **\$7.00**, whichever is greater, per month shall apply to amounts for basic local exchange services, toll, end user access charges, unregulated services such as custom calling and voice mail, and various surcharges for services such as 911, local number portability and AETCP, shown on the monthly bill which remain unpaid after the due date.

This charge does not apply to:

- amounts which are in dispute at the time the late payment charge would otherwise be applied.
- federal excise tax or any other taxes levied by law directly on the customer.
- accounts of the federal, state, county or local government.

Credit, deposit and collection procedures outlined elsewhere in this document are not waived or foreclosed by the application of a late payment charge.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 07-18-2014

LTS No. 7
Original Page 35

GENERAL REGULATIONS AND DEFINITIONS

AF. RETURNED CHECK CHARGE

The Company will assess a non-recurring charge as shown below for each instance where a check is returned or otherwise dishonored by a bank or equivalent business.

Returned Check Charge	\$25.00
-----------------------	---------

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 02-13-2015

LTS No. 7
Original Page 36

GENERAL REGULATIONS AND DEFINITIONS

AG. CALL LINE IDENTIFIER

A. Description

See [CENTURYLINK LOCAL TERMS OF SERVICE: CALL LINE IDENTIFIER](#) for applicable terms and conditions.

B. Rates and Charges

Nonrecurring Charge, Per Line	30-Day Period	12-Month Period
Initial	\$46.00	\$108.00
Renewal, Each	20.00	41.00

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 07-01-2015

LTS No. 7
Original Page 37

GENERAL REGULATIONS AND DEFINITIONS

AH. FACILITY RELOCATION COST RECOVERY FEE

This surcharge is for the recovery of the costs for the relocation of network facilities or infrastructure changes mandated by City, County, State, or Federal authorities, or any other governmental entity of any kind. This incremental charge is billed monthly per retail access line and will be identified on the bill as a Facility Relocation Cost Recovery Fee.

Monthly Rate

- | | |
|--|--------|
| • Facility Relocation Cost Recovery
Fee, Per Line | \$0.82 |
|--|--------|

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 10
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rules and Regulations
Governing Telephone Services Provided by the Company

TERMINATING EXTENDED AREA SERVICE (EAS)

Applying to Intrastate Services
Provided by the Company
In Addition to its Local Terms of Service

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 10
Original Page 2

TERMINATING EXTENDED AREA SERVICE (EAS)

SUBJECT INDEX

	<u>Page</u>
Application of Local Terms of Service	3
Definitions	4
EAS Provider	4
Interconnection Minutes	4
Terminating EAS - Local Switching	4
Terminating EAS - Other Charges	5

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 10
1st Revised Page 3

TERMINATING EXTENDED AREA SERVICE (EAS)

A. APPLICATION OF LOCAL TERMS OF SERVICE

1. This document applies to EAS calls and calls made pursuant to Subsec. 304 (11), Michigan Telecommunications Act, as amended by 2000 PA 295 originating in that EAS Provider's service territory and terminating within the local service area of CenturyTel of Michigan, Inc.
2. Terminating EAS is available on those EAS Routes from the local service area of the EAS Provider to the local service area of CenturyTel of Michigan, Inc. as authorized by the Michigan Public Service Commission (MPSC) in MPSC Case No. U-9153 on September 26, 1989.

B. GENERAL REGULATIONS

1. General regulations as depicted in M.P.S.C. No. 25, Section 2, of the Michigan Exchange Carriers Association, generally apply to this section unless otherwise specified in this section. The following sections do not apply: 2.1.2; 2.3.11; 2.3.12; 2.4.2; 2.4.3; 2.4.4 (B)(1); 2.4.4 (B)(2); and, 2.4.7. As applied to Terminating EAS, the term "access service" is replaced with the term "Terminating Extended Area Service".
2. Terminating EAS requires the use of Calling Party Number (CPN) when a call is setup using SS7 or ANI when the call is setup using other methods. Calls with the appropriate CPN/ANI for the EAS Provider's EAS service area will be billed at the rate shown herein. Calls without the appropriate CPN/ANI will be billed as access.
3. Terminating access services (Those services provided under the MECA's Tariff M.P.S.C. No. 25) are not allowed over facilities associated with Terminating EAS except in the case where the Company receives compensation for the use of those facilities under a FGA Revenue Sharing agreement. If it is determined that the customer has routed terminating access services over facilities ordered for terminating EAS Services in violation of the above, the Company will charge the customer the higher of terminating EAS charges or terminating access charges for all the traffic routed over those facilities plus a penalty of three times the original charges.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 10
1st Revised Page 4

TERMINATING EXTENDED AREA SERVICE (EAS)

C. DEFINITIONS

EAS Provider

A facilities based telecommunications carrier, other than CenturyTel of Michigan, Inc., that provides switched local exchange telecommunication services within the State of Michigan under the terms of a license granted by the M.P.S.C. over an EAS route authorized as of September 26, 1989, by the M.P.S.C., to provide EAS service between one of its exchanges and an exchange of CenturyTel of Michigan, Inc. and that is required to provide local calling to an exchange of CenturyTel pursuant to Subsec. 304 (11), Michigan Telecommunications Act, as amended by 2000 PA 295.

Interconnection Minutes

For the purpose of calculating chargeable usage, the term "Interconnection Minutes" denotes customer usage of exchange facilities in the provision of terminating EAS service approved and authorized by the M.P.S.C. For Terminating EAS calls provided with Multi-Frequency Signaling, the measurement of interconnection minutes begins when the terminating first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. This measurement ends when the terminating first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For Terminating EAS calls with SS7 Signaling, usage measurement begins when the terminating recording switch receives answer supervision from the terminating end user. The Telephone Company switch receives answer supervision and sends the indication to the customer in the form of an answer message. The measurement of a Terminating EAS call usage ends when the entry switch receives or sends a release message, whichever occurs first.

The telecommunications industry commonly refers to the above length of time as terminating conversation time.

D. RATES AND CHARGES

1. Terminating EAS - Local Switching
per interconnection minute \$0.02067

Interconnection minutes to an end office will be determined by CenturyTel of Michigan, Inc.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 10
1st Revised Page 5

TERMINATING EXTENDED AREA SERVICE (EAS)

D. RATES AND CHARGES (Cont'd)

2. Terminating EAS - Other Charges

The charge for all other services besides Terminating EAS - Local Switching required to provide Terminating EAS are determined under the rates, terms and conditions, except as noted below, stated MECA's access tariff M.P.S.C No. 25, excluding sections III (End User Charge) and IV (Carrier Common Line).

<u>Information Surcharge</u> - per interconnection minute	\$0.000000
<u>Tandem Switch Termination</u> - per termination per interconnection minute	\$0.00168
<u>Tandem Switch Facility</u> - per mile per interconnection minute	\$0.00057
<u>DS0 Direct Trunk Termination</u> - per termination	\$22.66
<u>DS0 Direct Trunk Facility</u> - per mile	\$3.57
<u>DS1 Direct Trunk Termination</u> - per termination	\$98.09
<u>DS1 Direct Trunk Facility</u> - per mile	\$39.32
<u>Transport from Host to Remote</u> - included in local switching Transport mileage for remote calculated from host.	\$0.000000

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 13
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Charges and
Regulations Governing

PUBLIC MOBILE CARRIER SERVICES

as referenced in the code of
Federal Regulations Part 22 and 80

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 2

PUBLIC MOBILE CARRIER SERVICES

SUBJECT INDEX

	<u>Page</u>
Application of Rates and Charges	14
Application of Local Terms of Service	3
Chargeable Access Minutes	17
Contracts for Service	10
Definitions	4
Description of Service	6
Explanation of Symbols	1
General Regulations	8
Interruption of Service	11
Liability of Company and PMC	10
Maintenance of Service	14
Minimum Charges	12
Ordering of Service or Facilities	9
Outpulsing Channels	18
Provision of Service	8
Public Mobile Carrier Local Switching (PMCLS)	15
Public Mobile Carrier Local Transport (PMCLT)	15
Public Mobile Carrier Trunk (PMCT)	14
Public Mobile Carrier Trunk Interface Unit (PMCTIU)	15
Public Mobile Carrier Usage Charge	17
Rates and Charges	16
Service Establishment Charge	16
Telephone Numbers	7
Termination of Service	12
Testing of Facilities	13
Type 1 Service	6
Type 2 Service	7
Use of Service and Facilities	9

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 3

PUBLIC MOBILE CARRIER SERVICES

GENERAL PROVISIONS

A. Application of Local Terms of Service

1. This document applies to the connection of facilities of the Telephone Company (LEC), a member company of the Michigan Exchange Carriers Association (MECA), to facilities of an authorized Public Mobile Carrier for the purpose of completing calls between end user customers of the Local Exchange Company (LEC) and the customers of the Public Mobile Carrier.
2. Regulations specified in each LEC's Local Terms of Service - No. 7 (General Regulations) or its equivalent MECA's Tariff N.P.S.C. No. 25 (Switched Access) apply to this service as appropriate in addition to the regulations specified herein.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 4

PUBLIC MOBILE CARRIER SERVICES

DEFINITIONS

Access Minutes - The term "Access Minutes" denotes that usage of exchange facilities for the purpose of calculating chargeable usage. On the originating end, usage is measured from the time the originating end user's call is delivered by the LEC and acknowledged as received by the customer's facilities connected with the originating exchange. On the terminating end, usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends shall terminate when the called or calling party disconnects. Solely for purposes of this document for PMC payments to the Company, access minutes only apply to intraLATA traffic not received paid by the Company. Access minutes are summed over each billing period as described in MECA's Tariff M.P.S.C. No. 25 paragraph 6.8.4.

Authorized Services - Those domestic public cellular communications services which the Public Mobile Carrier lawfully provides on an interconnected basis.

End Office Wire Center (EOWC) - The central office trunking entity where telephone loops are terminated for purposes of interconnection to each other and to the network.

Equal Access End Office (EAEO) - An end office which provides access whose overall quality is equal within a reasonable range to that which is applicable to all customers.

Interconnection Service - The term interconnection service refers to all LEC provided wiring, cable and facilities up to the Point of Termination (POT).

Local Exchange Company's System - The communications network of the LEC and its connecting companies.

Michigan Exchange Carriers Association (MECA) - An Association of Michigan Local Exchange Companies as listed in MECA's Tariff M.P.S.C. No. 25.

Mobile Telephone Switching Office (MTSO) - The location of a PMC's switching system at which connections to the PMC's customer's are terminated for purposes of interconnection to each other and to trunks interfacing with the public switched network. (The term MTSO normally designates the switching office of the PMC, but could be any location mutually agreed upon by the LEC and the PMC, in accordance with the terms of this document.)

Originating Direction - The use of PMC service for the origination of calls from end user customers to a PMC's POT/POI.

Outpulsing - A service which provides called telephone number information from LEC and offices to a PMC MTSO.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 5

PUBLIC MOBILE CARRIER SERVICES

DEFINITIONS (Cont'd)

Point of Termination (POT/Point of Interconnection (POI)) - The demarcation point within a PMC designated location at which the LEC's responsibility for the provision of interconnection ends.

Public Mobile Carrier (PMC) - Exchange message telecommunications common carriers authorized by the Federal Communications Commission (FCC) under FCC Rules Part 22 and 80 (47 CFR 22, and 47 CFR 80) within the State of Michigan which utilize radio as the principal means of connecting their end-user subscribers with the public switched telephone network. PMCs provide Public Mobile Services and/or Public Coast Station Services as defined by the FCC.

Public Mobile Carrier Trunk (PMTC) - A Channel (or Trunk) that connects the MTSO to the LEC's end office and is available exclusively for interchanging traffic between the public switched network and a PMC using Type 1 interconnection. This channel can be ordinary loop, voice grade or high capacity digital such as 1.544 Mbps digital service, based upon the facilities of the LEC and the needs of the PMC.

Public Mobile Carrier Trunk Interface Unit (PMCTIU) - The PMCTIU is an arrangement that provides the interface between the LEC's switching equipment and the transmission facilities used for the PMCT. It is used with Type 1 service.

Received - Paid Traffic - Traffic received by the LECs for delivery to a particular destination for which transport and/or termination and/or switching charges or their equivalent, are paid by other than the PMC.

Service Area - The geographic area within a PMC's FCC - defined reliable service area or Cellular geographic service area (CGSA) served by the PMC system within which a PMC is authorized to provide public mobile or coast station service.

Subtending End Office of a Tandem - An end office that has final trunk group routing through that tandem.

Tandem - A switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and customer's premises.

Terminating Direction - The use of PMC service for the termination of calls from the PMC's POT/POI to a LEC customer.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 6

PUBLIC MOBILE CARRIER SERVICES

DESCRIPTION OF SERVICE

A. GENERAL DESCRIPTION

1. This service provides for establishing connections between customers of the LEC and customers served by an authorized PMC, utilizing combinations of dedicated facilities subscribed for by the PMC, and the facilities of the LEC's (and other telephone companies') public switched network.
2. The types of connections offered are designated as Type 1 and Type 2B.
3. Technical specifications associated with these services are contained in Bell Communications Research Technical Reference TR-NPL-000145, and related Bell Communications Research Technical References.⁽¹⁾

B. TYPE 1 SERVICE

1. Type 1 Service is either one-way or two-way directional and provides interconnection between a PMC's Mobile Telephone Switching Office (MTSO) and end offices of the LEC using a combination of dedicated facilities subscribed for by the PMC, and the facilities of the LEC's and other telephone companies' public switched network.
 - a. With a Type 1 interconnection, the PMC is able to establish connections through the LEC's facilities to or from central office codes (NXX's) served by end offices or other services of the Company in a configuration arranged to meet the PMC's requirements, including use of the public switched network, subject to the limitations specified under Provision of Service following.
 - b. Type 1 service is comprised of the following LEC provided elements:
 - (1) Public Mobile Carrier Trunk (PMCT) as required.
 - (2) Public Mobile Carrier Trunk Interface Unit (PMCTIU).
 - (3) Facilities of the LEC's public switched network as required.
 - (4) Telephone Number blocks as required.
2. Type 1 service is not a toll service and cannot be provided between toll points.

⁽¹⁾ In these documents, the term "Cellular Mobile Carrier" and the initials "CMC" shall be construed to include all PMCs for purposes of this document.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 7

PUBLIC MOBILE CARRIER SERVICES

DESCRIPTION OF SERVICE (Cont'd)

C. TYPE 2A AND 2T SERVICE

1. Type 2A and 2T Services provide interconnection between a PMC's MTSO through a primary exchange carrier's toll tandem switching point, to an end office of a secondary LEC.
2. Type 2A and 2T Services are only provided between toll points and therefore are not provided by the secondary LEC.
3. If access to an LEC's end office is provided for Type 2A and Type 2T Service, then access rates as specified in MECA's Tariff M.P.S.C. No. 25, Part VI will apply.

D. TYPE 2B SERVICE

1. Type 2B Service provides interconnection between a PMC's MTSO and an equal access end office of the LEC; using a combination of facilities subscribed to by the PMC, and the facilities of the LEC's public switched network.
 - a. With a Type 2B interconnection, the PMC is able to establish connections through the LEC's facilities only to or from valid central office codes served by the end office from which the Type 2B Service is provided.
 - b. The PMC may select any one or more LEC end offices with which to implement Type 2B Service.
2. The Network Blocking Charge as specified in MECA's Tariff M.P.S.C. No. 25 may apply.
3. Type 2B Service is not a toll service and cannot be provided between toll points.

E. TELEPHONE NUMBERS

1. With Type 1 Service, telephone numbers in designated NXX's are leased by and LEC to the PMC in groups of 100 or 1000 numbers, for assignments by the PMC to its customers.
2. Type 2B Service is used with NXX codes dedicated entirely to the PMC for assignment of telephone numbers to its customers.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 8

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS

A. PROVISION OF SERVICE

1. At the PMC's request, the LEC and the PMC will physically connect their facilities and the originating or terminating traffic on the PMC's System in accordance with the PMC's authorized services. Such interconnection shall be in accordance with the provisions set forth herein.
2. Subject to the availability of facilities and the reasonable requirements of the LEC for its telecommunications services, the LEC will provide to the PMC, upon request, those facilities and arrangements which are necessary to establish physical connection provided for herein.
3. In providing physical Public Mobile connections, the LEC will connect its facilities with those of the PMC between an end office wire center located in the PMC's service area and the PMC's POT/POI serving that area.
4. Any facility or arrangement provided shall be of the type normally utilized in the furnishing of the LEC's telecommunications services.
5. If facilities are not available, or where the PMC's individual requirements are such that the LEC must provide special equipment or arrangements, special routing, special gauge of wire, unusual type of circuit facilities or more circuit facilities than could be utilized in the near future for telephone service if service is discontinued by the PMC, the regulations contained elsewhere in this document may apply.
6. The LEC's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities without unreasonable expense, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.
7. In case a shortage of facilities exists at any other time either for temporary or protracted periods, the establishment of telephone exchange and message toll service takes precedence over the furnishing of any other service or facility.
8. The rate application specified elsewhere in this document assumes that the facility used to provide the service will be of the type normally utilized by the LEC in the furnishing of the LEC's telecommunications service. If the PMC's requirements are such that the LEC must provide special equipment or arrangements, additional charges for such service will be

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 9

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS (Cont'd)

B. ORDERING OF SERVICE OR FACILITIES

1. Application for service and facilities made orally or in writing become contracts upon the establishment of the service or facility.
2. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such change.
3. Orders for service or facilities may not be terminated except upon advance notice to the LEC, at which time there is due, and payable all unpaid charges or guarantees for the period of service, equipment or facilities have been furnished, and all applicable minimum and termination charges.
4. Unless otherwise specified in MECA's Tariffs, the minimum service period is one month from the date service is established, and the minimum charge is the established rate for one month.

C. USE OF SERVICE AND FACILITIES

1. The connecting circuits provided by the LEC shall be used only for the handling of traffic originating or terminating on the PMC's system in connection with the PMC's authorized services. Such circuits may, however, be used occasionally or incidentally for incoming calls concerning administrative matters related to the PMC's authorized services.
2. The connecting circuits, facilities or arrangements provided by the LEC shall not be used, switched or otherwise connected together by the PMC for the provision of through calling from a landline telephone to another landline telephone except when such through calling is three-way calling, call forwarding, or other like service offerings of the PMC.
3. The connecting circuits, facilities and arrangements provided by the LEC shall not be used for any purpose or in any manner, directly or indirectly, in violation of law or in aid of any unlawful act or undertaking.
4. Type 2B Service is only provided from end offices that have been provisioned for equal access.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 10

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS (Cont'd)

D. CONTRACT SERVICE ARRANGEMENTS

1. When economically practicable, customer specific contract service arrangements may be furnished in lieu of or in addition to existing Local Terms of Service offerings.

E. TELEPHONE NUMBERS

1. The PMC has no proprietary right in the Central Office designation (NXX) assignment and the relevant code administrator may make such changes in the designation as in its judgment the requirements of the service may demand pursuant to the provisions of the North American Numbering Plan.
2. The LEC will provide adequate notice to the PMC of changes to PMCs NXX Code, if such a change of NXX is required. Such notice to the PMC will be provided, not less than 12 months in advance of the NXX code change.
3. The LEC will, at the request of the customer and where facilities are available, reserve telephone numbers, as set forth in the LEC's other documents including the complete NXX, for future use by the customer. A reservation for the complete NXX will be for a maximum of six months.

F. LIABILITY OF THE LEC AND THE PMC

1. Neither the LEC nor the PMC assumes any liability for any act or omission of the other in the furnishing of its service.
2. The liability of an LEC for damages arising out of delays in installation, maintenance or restoration of facilities, services or arrangements or out of mistakes, omission, interruptions, or errors or defects in transmission occurring in the course of providing such facilities, services, or arrangements is as specified in MECA's Tariff M.P.S.C. No. 25 (General Regulations) or its equivalent.
3. An LEC shall reimburse the PMC for damages to premises or equipment of the PMC resulting from the provision of facilities, services or arrangements by the LEC on such premises or resulting from the installation or removal thereof if caused by the sole negligence or willful intentional act of the LEC in accordance with the liability standards set forth in MECA's Tariff M.P.S.C. No. 25 (General Regulations) or its equivalent.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 11

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS (Cont'd)

F. LIABILITY OF THE LEC AND THE PMC (Cont'd)

4. In the event that such damages as described in the foregoing paragraphs are the result of labor difficulties, governmental orders, civil commotions, acts of God or other circumstances beyond the parties' reasonable control, the liability of the parties shall be excused, but the PMC may claim an allowance against the charges that would otherwise be due for the duration of the interruption, by providing notice and submitting an application to the LEC.
5. With respect to claims of patent infringement the PMC shall defend, indemnify, protect and save harmless an LEC from and against all claims arising out of the combining with or use in connection with the LEC's facilities, services, or arrangements, any circuit, apparatus, system or method provided by the PMC or its subscribers.

G. INTERRUPTION OF SERVICE

1. The characteristics and methods of operation of any circuits, facilities or equipment of the PMC connected with the services, facilities or equipment of the LEC shall be designed so as not to interfere with or impair service over any facilities of an LEC, its affiliated companies, or its connecting and concurring carriers involved in its services; or cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
2. If such characteristics or methods of operation are not in accordance with 1. preceding, the LEC will, where practicable, notify the PMC that temporary discontinuance of the circuit, facility or equipment may be required; however, when prior notice is not practicable, the LEC may forthwith temporarily discontinue the use of a circuit, facility, or equipment. In case of such temporary discontinuance the PMC will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. The allowance for interruption as set forth following is not applicable.
3. The physical condition of facilities may be temporarily discontinued by either party upon 30 days notice to the other for repeated or willful violation of or refusal to comply with any of the applicable provisions of this document.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 12

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS (Cont'd)

H. TERMINATION OF SERVICE

1. The date when the facilities and arrangements furnished hereunder shall be placed into service shall be mutually agreed upon by the LEC and the PMC. If service is not established by such date or in the event the PMC ceases to engage in the business of providing service, either party may terminate the service on one month's notice. In such case payment for facilities or arrangements provided or for costs incurred, as set forth below, may be applicable.
2. The service shall immediately terminate upon the suspension, revocation or termination by other means of the PMC's authority to provide such services over its system.
3. The service may be terminated by an LEC for non-payment upon not less than 30 days notice, to the PMC that the PMC has failed to pay the LEC on the dates or at the times specified for the facilities and services furnished.
4. Upon termination of the service the monthly service charges payable shall be prorated to the date of termination, provided that the facility or arrangement for which such charge is levied has been in service for more than one month.

I. APPLICATION OF MINIMUM AND TERMINATION CHARGES

1. In the event that facilities or arrangements are terminated prior to initiating service to the public, or that the PMC cancels an order for a facility or an arrangement prior to placing it in service, and the LEC has incurred costs in connection with the facility or arrangement to be provided, the PMC shall reimburse the LEC reasonable costs, less net salvage, actually incurred by the LEC.
 - a. For the purpose of the preceding, the term "costs" shall include the nonrecoverable cost of equipment and material ordered, plus the nonrecoverable cost of installation and removal including the cost of engineering, labor, supervision, transportation, rights-of-way and any other associated costs.
2. Where only a portion of a service with an initial service period of more than one month is discontinued, termination charges apply for various items of equipment discontinued, as though they were the last of their kind installed.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 13

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS (Cont'd)

I. APPLICATION OF MINIMUM AND TERMINATION CHARGES (Cont'd)

3. With respect to the original contract, minimum and termination charges are waived where a new customer takes over the contract, in total, for the unexpired period thereof, for the service and facilities to be furnished at the same location without lapse of service, and assumes all unpaid charges on the original contract. Minimum and termination charges involved in the original contract are also waived where a new customer takes over the service and facilities covered by the original contract under the conditions stated, except as to payment of unpaid charges, and executes a new contract for the full required minimum period. In either case, minimum and termination charges apply for any service or facilities furnished under the original contract which are not retained by the new customer.
4. When the use of the service or facilities is terminated because of the condemnation, destruction, or damage of property by fire or other cause beyond the control of the customer, which renders the premises unfit for occupancy, the PMC is required to pay only the charges for the period during which service or facilities have been furnished, no minimum or termination charges being applied.

J. TESTING

1. An LEC and the PMC each may make reasonable tests and inspections of their facilities and may, upon notice to and coordination with the other, temporarily interrupt the facilities being tested or inspected.
2. Cooperative Acceptance Testing will be performed on all new installations at a negotiated time without charge to the PMC. Upon the satisfactory completion of Cooperative Acceptance Testing, the billing for the LEC provided service shall commence.
3. If the PMC requests the Cooperative Acceptance Testing other than at the time of installation and is not ready at the scheduled interval, a charge specified in MECA's Tariff M.P.S.C. No. 25, Sections 6.2.4, 13.3.1 and 17.4.4 may apply for those tests.
4. The LEC will, where available, provide means which allow autonomous testing by the PMC of facilities provided herein to verify proper operation of the facilities.
5. Any maintenance of service charges shall be applied in accordance with provisions

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 14

PUBLIC MOBILE CARRIER SERVICES

GENERAL REGULATIONS (Cont'd)

K. MAINTENANCE

1. An LEC is solely responsible for the maintenance of facilities provided by the LEC. This includes the LEC's provided wiring, cable and other facilities up to the point of termination.
2. The maintenance of the Company-provided facilities will be accomplished without charge to the PMC.
3. The PMC or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the LEC, other than by connection or disconnection to an interface means, except with the written consent of the LEC.

RATES AND CHARGES

A. APPLICATION OF RATES AND CHARGES

1. Public Mobile Carrier Trunk (PMCT) - Type 1
 - a. The monthly rates and nonrecurring charges for the PMCT (channel) are determined by:
 - the type of facility provided. e.g., ordinary loop, voice grade or High Capacity.
 - the originating and terminating locations, e.g., intra or interexchange service.
 - optional features or functions required.
 - b. The rates and charges for the PMCT components, when provided, are specified in the LEC's Local Terms of Service (Local Private Line Services).

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 15

PUBLIC MOBILE CARRIER SERVICES

RATES AND CHARGES (Cont'd)

A. APPLICATION OF RATES AND CHARGES (Cont'd)

2. Public Mobile Carrier Trunk Interface Unit (PMCTIU) - Type 1

- a. One PMCTIU is required for each voice grade equivalent PMCT that connects to an LEC's end office(s) switch.

3. Public Mobile Carrier Local Transport (PMCLT) - Type 2B Service

The following rate elements apply for the provision of PMCLT:

- a. Local Transport rates specified in MECA's Tariff M.P.S.C. No. 25, Part VI for LOCAL TRANSPORT MILEAGE CHARGE. PREMIUM RATES apply for each minute, or fraction thereof, of Access Minutes of Use.
- b. The Local Transport nonrecurring charge specified in MECA's Tariff M.P.S.C. No. 25, Part VI applies for the installation of each line or trunk requested by the PMC.
- c. The Local Transport rate is distance sensitive.

4. Public Mobile Carrier Local Switching (PMCLS) - Type 2B Service.

The following rate elements apply for the provision of PMCLS:

- a. Local Switching rates specified in MECA's Tariff M.P.S.C. No. 25, Part VI, LOCAL SWITCHING PREMIUM RATES LS2 apply for the use of end office switching equipment.

5. Additional Charges - Type 1

- a. For Type 1 Service, rates and charges for blocks of telephone numbers apply as specified herein.
- b. Local, interzone and toll charges, as applicable apply to all calls on a PMC Type 1 Service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 10-01-2015

LTS No. 13
1st Revised Page 16

PUBLIC MOBILE CARRIER SERVICES

RATES AND CHARGES (Cont'd)

A. APPLICATION OF RATES AND CHARGES (Cont'd)

6. Service Establishment Charge - Type 2B Service

- a. The PMC may select any one or more LEC end offices through which the PMC wishes to establish Type 2B Service.
- b. Nonrecurring charges specified in MECA's Tariff M.P.S.C. No. 25, Party VI (800 Access Service) apply to each charge involving the establishment or conversion of NXX codes to provide service for a PMC.
- c. The charge is assessed for each LEC End Office Switch in which translation changes are required to provide for the PMC's Type 2B Service.
- d. The charge applies to the initial loading of one or more NXX codes and to any subsequent changes to these codes used with Type 2B Service.

B. RATES AND CHARGES - Type 2B Service

1. Service Establishment Charge - Type 2B	<u>Nonrecurring Charge</u> ⁽¹⁾
Per Company End Office Switch or Equal Access Tandem	
- Initial request for NXX Code in a LATA	(1)
- First NXX Code in a request	(1)
- Each additional NXX Code contained in the same request	(1)

⁽¹⁾ Nonrecurring charges equivalent to those specified in MECA's Tariff M.P.S.C. No. 25, Part VI, for 800 Access Service apply.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 17

PUBLIC MOBILE CARRIER SERVICES

RATES AND CHARGES (Cont'd)

B. RATES AND CHARGES - Type 2B Service (Cont'd)

2. Testing and repair rates and charges, including application, as specified in MECA's Tariff M.P.S.C. No. 25, Part XIII apply.
3. Public Mobile Carrier Usage Charge (PMCUC)

Type 2B	<u>Rate Per Access Minute or Fraction Thereof</u> \$0.003774 ⁽¹⁾
---------	--
4. PMC Local Transport

Type 2B	Local Switching rate specified in MECA's Tariff M.P.S.C. No. 25, Part VI apply.
---------	--
5. PMC Local Switching

Type 2B	Local Switching rate specified in MECA's Tariff M.P.S.C. No. 25, Part VI apply.
---------	--
6. Local Transport Nonrecurring Charge - Type 2B

The nonrecurring installation charge per Trunk specified in MECA's Tariff M.P.S.C. No. 25, Part VI is applicable for each Trunk installed.

⁽¹⁾ This rate is determined by the PMCUC calculation formula contained in the Settlement Agreement dated February, 1991.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 18

PUBLIC MOBILE CARRIER SERVICES

RATES AND CHARGES (Cont'd)

C. RATES AND CHARGES - Type 1

The following rates and charges apply only to PMC Service where the originator is responsible for all local, interzone, and/or toll charges:

	Nonrecurring <u>Charge</u>	Monthly <u>Rates</u>
1. End office equipment to service - Type 1 telephone numbers ⁽¹⁾		
a. Establishment of initial number group to service a particular RCC trunk group.	\$ 72.99	n/a
b. Nonrecurring order charge per order	151.61	
c. Total numbers in service		
100	10.00	
200	13.00	
300	16.00	
400	19.00	
500	22.00	
600	25.00	
700	28.00	
800	32.00	
900	36.00	
1000	40.00	

When a customer subscribes to more than 1000 numbers, the rate per thousand is applicable, plus the rate shown preceding for quantities less than an even thousand.

⁽¹⁾ When Outpulsing Services are utilized for both two way mobile and one way paging within the same 100 telephone number block, a minimum of two Public Mobile Carrier trunks and two outpulsing trunk interface units are required.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 13
Original Page 19

PUBLIC MOBILE CARRIER SERVICES

RATES AND CHARGES (Cont'd)

C. RATES AND CHARGES - Type 1 (Cont'd)

2. Public Mobile Carrier Trunk Interface Unit (PMCTIU)

	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
a. Individual business line service ⁽¹⁾		
b. Outpulsing trunk interface unit - two wire	\$28.08	\$10.67
c. Four wire - two way trunk unit	\$50.00	\$37.50

3. PMCT and Optional Features Type 1 Service

The monthly rates and nonrecurring charges including application are specified in the LEC's Local Terms of Service (Local Private Line Services).

- | | | | |
|-----|--|---------|---------|
| a. | For individual business lines service, rates and charges specified in the LEC's applicable Local Terms of Service apply. | | |
| b. | Outpulsing Channels, for use with outpulsing trunk interface unit - two wire ⁽²⁾ each | | |
| (1) | Same Central Office | \$22.96 | \$ 9.33 |
| (2) | Different Central Office -
same exchange | 20.61 | 55.06 |

4. Testing and repair rates and charges, including application as specified in MECA's Tariff M.P.S.C. No. 25, Part XIII and Part XVII, apply.

⁽¹⁾ Rates and charges for individual business line service specified in the LEC's applicable document, Local Terms of Service- No. 1 apply.

⁽²⁾ Not available with four wire-two way trunk unit.

**CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan**

Effective: 10-01-2015

LTS No. 27
1st Revised Page 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink

Schedule of Rates, Charges and
Regulations Governing

FACILITY SPACE ATTCHMENT

Licensing of the Right to Contact Poles
and Occupy Duct

Applying in the Exchanges of this Company in Michigan,
as designated in Local Terms of Service - No. 1

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 2

FACILITY SPACE ATTACHMENT

SUBJECT INDEX

	<u>Page</u>
Application of Local Terms of Service	3
Explanation of Symbols	1
Facility Alterations for Licensee's Attachments	4
General Provisions	3
Liability and Insurance	6
Maintenance of Licensee's Attachments	5
Rates	6
Right of Way for Licensee's Attachments	4
Termination of Attachments	5

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 3

FACILITY SPACE ATTACHMENT

A. APPLICATION

This document applies to the rental of contact space on poles or duct space in conduits owned by CenturyTel of Michigan, Inc. hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Michigan, to anyone other than another regulated utility.

B. GENERAL

1. Facilities owned by other businesses or individuals (hereinafter called Licensee), may occupy space on Telephone Company poles or in Telephone Company conduits if, in the judgment of the Telephone Company, it will not interfere with the Telephone Company's present or future service requirements and it would be satisfactory from a safety standpoint.
2. The permit to contact poles or occupy space in conduits is also conditioned on the terms of all existing Telephone Company permits, licenses, easements, or consents from property owners and governmental authorities having jurisdiction.
3. All of the Licensee's cables, wires, and associated equipment shall be erected and maintained in accordance with the requirements and specifications of Michigan Public Service commission Order No. 1679, as amended, other applicable rules or orders of the Michigan Public Service Commission, and other authorities having jurisdiction.
4. All of the Licensee's cables, wires, and associated equipment shall be erected and maintained by properly trained, skilled workmen who are fully qualified to perform such work in proximity to communications and electric lines and equipment.
5. The Telephone Company may specify the location on its pole or poles at which attachments are to be made. In the event an attachment at the location specified by the Telephone Company would violate any applicable law, rule, regulation, ordinance or order of any governmental authority or regulatory body, including the Michigan Public Service Commission, the Licensee shall so advise the Telephone Company and obtain its authorization to make such attachment at a location which does not violate any such law, rule, regulation, ordinance or order. It shall be the sole responsibility of the Licensee to determine if the making or maintaining of attachments at the specified location or locations will violate any such law, rule, regulation, ordinance or order. No attachment shall be made or maintained at a location that violates any such law, rule, regulation, ordinance or order.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 4

FACILITY SPACE ATTACHMENT

B. GENERAL (Cont'd)

6. No use, however extended, of Telephone Company poles or conduits or payment of any fees or charges of this document should create or vest in Licensees any owner or property rights in said poles or conduit.

C. APPLICATION AND PERMIT PROCEDURE

1. Written procedures developed by the Telephone Company shall be used by Licensee when requesting permission to contact Poles or occupy duct space in conduit. No pole contacts shall be made by Licensee without a written permit from the Telephone Company.
2. If facilities of Licensee are found on a pole of the Telephone Company for which no permits exist, Licensee shall be obligated for payment of the permit fee and pole contact rental fee for a three year period.

D. RIGHT OF WAY FOR LICENSEE'S ATTACHMENTS

Licensee shall be responsible for securing from property owners and governmental authorities having jurisdiction, all necessary permits, licenses, easements, franchises and consents relating to the Licensee's erection and maintenance of cables, facilities and equipment at any pole or conduit location before making any attachment to facilities of the Telephone Company.

E. FACILITY ALTERATIONS FOR LICENSEE'S ATTACHMENTS

1. If any alterations of Telephone Company facilities are necessary to allow Licensee to contact poles of the Telephone Company or utilize duct space in conduits, Licensee will be responsible for these costs.
2. Billing for engineering and labor will be at the Telephone Company's normal billable hourly rate for custom engineering and labor. Billing for material will be at the Telephone Company's normal billable rate for material.
3. The Telephone Company will submit an estimate of cost to survey, engineer and construct any changes.
4. The Telephone Company must receive approval in writing from Licensee to pay estimated costs before any work can begin.
5. Licensee will make a deposit to cover estimated cost.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 5

FACILITY SPACE ATTACHMENT

F. MAINTENANCE OF LICENSEE'S ATTACHMENTS

1. Licensee shall make and maintain its attachments in safe condition and in thorough repair, at its own expense, and in such a manner, suitable to the Telephone Company, that said attachments will not conflict with the use of poles by the Telephone Company or other authorized parties, or interfere with the operation or use of facilities which are or which may, from time to time, be placed thereon.
2. The Licensee shall at any time, at its own expense, upon notice from the Telephone Company, relocate, replace, or renew its facilities placed on said poles, transfer its facilities to replacement poles, or perform any other work in connection with said facilities that may be required by the Telephone Company; provided, however, that if the Licensee neglects or refuses to do so, or in cases of emergency, the Telephone Company shall have the right to remove, relocate, or transfer such facilities to replacement poles, and the Licensee shall, on demand, reimburse the Telephone Company for the costs thereby incurred.

G. TERMINATION OF ATTACHMENTS

1. Upon notice from the Telephone Company to Licensee that the use of any pole or conduit is not authorized by an appropriate authority or private property owner, the permit shall be canceled and Licensee shall remove its facilities from the aforesaid pole or conduit.
2. Upon notice from the Telephone Company that it intends to abandon any pole or conduit, Licensee will remove its facilities from that pole or conduit. The Telephone Company may sell abandoned facilities to Licensee at a fair and equitable price as may be agreed upon between the parties.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 6

FACILITY SPACE ATTACHMENT

H. RATES

1. Application fee accompanying this permit, \$50.00; plus
 - a. Each pole to be contacted, \$3.00; plus
 - b. Each duct to be used, \$3.00.
2. Annual rental fee ⁽¹⁾
 - a. Each pole contacted by a telecom company, \$4.95
 - b. Each pole contacted by a cable company, \$2.83 ⁽²⁾
 - c. Each foot of a duct utilized, \$1.50.
 - d. Each manhole utilized, \$10.00.
 - e. Annual fees shall be billed on or about January 1, of each year for that calendar year and payment is due 30 days after bill date.
3. For each pole contact covered by a permit granted after January 1, of any year, Licensee will pay the proportionate share for the remaining days of that calendar year. The same provisions apply for conduit duct space.
4. For each pole contact discontinued after January 1, of any calendar year for which the Telephone Company is notified, the Telephone Company will issue a credit based on the remaining days of that calendar year. The same provisions apply for conduit duct space.

I. LIABILITY AND INSURANCE:

1. The Telephone Company reserves the right to maintain its poles and conduits and to operate its facilities thereon and therein in such a manner as will best enable it to fulfill its own service requirements.
2. The Telephone Company shall not be liable to Licensee or customers of Licensee for any interruption in service resulting from Licensee's contacts or facilities of the Telephone Company.

⁽¹⁾ The annual rental fee will be applied for all bills rendered after the effective date of this document.

⁽²⁾ This rate was developed utilizing the FCC's Cable attachment formula.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 7

FACILITY SPACE ATTACHMENT

I. LIABILITY AND INSURANCE: (Cont'd)

3. The Licensee shall exercise special precautions to avoid damage to facilities of the Telephone Company and of others on the poles of the Telephone Company. Licensee assumes responsibility for any and all damage to such facilities arising out of or caused by the conduct or property of the Licensee, whether by the negligence of the Licensee or otherwise. The Licensee shall make an immediate report to the Telephone Company or other owner of any such damage and hereby agrees to reimburse the Telephone Company or other owner for expenses incurred by them in making necessary repairs and replacements.
4. The Licensee shall assume all responsibility for bodily injury to persons, including death or damages, sustained or claimed by its employees, the employees of the Telephone Company, or by any other person, and also for damage to property, including property of the Licensee, the Telephone Company, or any other person, and also for any interruptions to utility service which may occur or allegedly occur because of, or result from, or in any manner are connected with or directly or indirectly arise out of or are caused in whole or in part by the erection, maintenance, presence, replacement, use or removal of the Licensee's facilities hereunder or by the proximity of the Licensee's cables, wires, and associated equipment and those of the Telephone Company or other users of the Telephone Company poles, or by any action, operation or omission of the Licensee, its agents, contractors or employees, under this agreement; and the Licensee shall assume all responsibility for and shall indemnify and save the Telephone Company harmless from and against all losses, liabilities, claims, demands, payments, actions, legal proceedings, recoveries, costs, expenses, attorney fees, settlements, judgments, orders and decrees of every nature and description brought or recovered against, or incurred by, the Licensee, the Telephone Company, or both of them, by reason of any such bodily injury to persons, damage to property, or interruptions to service. Notwithstanding the foregoing, the Licensee shall not be required to indemnify the Telephone Company against liability for damages arising out of bodily injury to persons, damage to property or interruptions to service caused by or resulting from the sole negligence of the Telephone Company, its agents, or employees. Licensee shall also indemnify, protect and save harmless, the Telephone Company from any and all claims and demands of whatever kind which arise directly or indirectly from the operation of Licensee's facilities including taxes, special charges by others, claims and demands for damages or loss for infringement of copyright, for libel and slander, for unauthorized use of other program material, and from and against all claims and demands for infringement of patents with respect to the manufacture, use and operation of Licensee's equipment whether arising from the use of Licensee's equipment in combination with the Telephone Company's poles or otherwise.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-01-2012

LTS No. 27
Original Page 8

FACILITY SPACE ATTACHMENT

I. LIABILITY AND INSURANCE (Cont'd)

4. The Licensee shall assume all responsibility for bodily injury to persons, ... (Cont'd)

Without limiting the foregoing, the Licensee shall, at the request of the Telephone Company, defend, at the Licensee's expense, any suit or proceeding brought against the Telephone Company for any of the above-named reasons.

5. The Licensee shall, at its sole expense, secure and maintain in force in the name of the Licensee, policies of insurance of the following types:
- a. Workers' Compensation Insurance with Michigan statutory limits.
 - b. Comprehensive General Liability Insurance with a minimum combined bodily injury and property damage single limit of \$500,000 per occurrence.
 - c. Comprehensive Automobile Liability Insurance with a minimum combined bodily injury and property damage single limit of \$100,000 per occurrence, providing coverage for owned, non-owned and hired vehicles.

Either a certificate of insurance or certified copies of the policies must be filed with and approved by the Telephone Company prior to the attachment of facilities of the Licensee to any pole or poles of the Telephone Company or the placement of facilities in conduit of the Telephone Company.

Licensee's insurance carrier shall notify the Telephone Company that such policies of insurance will be canceled or changed so that their requirements will no longer be satisfied.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-26-2014

LTS No. 28
1st Revised Page 1

PACKAGED SERVICES

See [LOCAL TERMS OF SERVICE AND PRICE LIST FOR BUSINESS PACKAGED SERVICES](#) for descriptions, terms and conditions, and rates applicable for the following services:

Business Unlimited
Business Assist Advantage
Core Connect
Primary Rate Interface (PRI) Bundle

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-26-2014

LTS No. 28
Original Page 2

PACKAGED SERVICES

SIMPLE CHOICE UNLIMITED ⁽⁴⁾

A. DESCRIPTION

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and voicemail and a flat rate access line provided by the Company, and unlimited long distance voice usage provided by CenturyTel Long Distance, LLC.

B. TERMS AND CONDITIONS

A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.

Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.

Customers subscribing to the Simple Choice Unlimited may select different features for each line. The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan. All lines must be billed to the same account and located at the same premise.

Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.

All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.

Call Detail will not be provided with this service plan.

C. MONTHLY RATES

	<u>Monthly Rates⁽¹⁾</u>	
	<u>"A" Exchanges⁽³⁾</u>	<u>"B" Exchanges⁽³⁾</u>
<u>Simple Choice Unlimited⁽⁴⁾</u>	\$34.95 ⁽²⁾	\$39.95 ⁽²⁾
Local Exchange Service		
Choice of available Custom Calling		
or Custom Calling II Service Features		

⁽¹⁾ Flat rate EAS charges (if applicable) are included in this rate. The rate for CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan applies in addition to this rate.

⁽²⁾ The monthly Simple Choice Unlimited rate will be discounted by \$5.00 when customers also subscribe to the Company's High Speed Internet (1.5M or higher).

⁽³⁾ See Simple Choice Unlimited Section D. on the following page for a list of "A" and "B" Exchanges.

⁽⁴⁾ Grandfathered to existing customers at existing locations.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-26-2014

LTS No. 28
Original Page 3

PACKAGED SERVICES

SIMPLE CHOICE UNLIMITED (Cont'd)

D. "A" and "B" EXCHANGES

CenturyTel of Michigan, Inc. "A" Exchanges
ALANSON, BEAR LAKE, BOYNE FALLS, BRUTUS, CARO, CEDAR, ELMIRA, GLEN ARBOR, GLENNIE, HALE, HONOR, HOPE, LAKE ANN, LAKE CITY, LEVERING, NEWPORT , PINCONNING, SAND LAKE HEIGHTS, SIXTY LAKES, SUTTONS BAY, WHITTEMORE
CenturyTel of Michigan, Inc. "B" Exchanges
CRYSTAL, KINDE, MARLETTE, MERRITT, MOORESTOWN, PORT AUSTIN, PORT HOPE, VICKERYVILLE

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-05-2014

LTS No. 28
Original Page 4

PACKAGED SERVICES

HOME PHONE II

A. Description

1. Home Phone II is an optional enrollment plan that permits residence customers to receive Local Exchange Service and additional features and services for a flat monthly rate.
2. Home Phone II customers must subscribe to a qualifying long distance plan.
3. Home Phone II includes the following services and features:

- Residence Flat Rate Access Line

Choice of the following features:

- Anonymous Call Rejection
- Busy Redial
- Call Forward Busy
- Call Forward No Answer
- Call Forwarding
- Call Forward Remote Access (where available)
- Call Return
- Call Waiting
- Call Waiting ID
- Caller ID
- Cancel Call Waiting
- Message Waiting Indication
- Selective Call Accept
- Selective Call Forward
- Selective Call Rejection
- 3-Way Calling
- VIP Alert
- Voice Mail ⁽¹⁾

⁽¹⁾ Deregulated service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-05-2014

LTS No. 28
Original Page 5

PACKAGED SERVICES

HOME PHONE II (Cont'd)

B. Regulations

1. Home Phone II customers may terminate their enrollment in the plan at any time upon notice to the Company.
2. Unless terminated by the Home Phone II customer or the Company, a customer will remain enrolled in the plan, as amended from time-to-time, with any applicable changes in rate, for as long as the plan continues to be offered by the Company.
3. Home Phone II customers are not eligible for promotional offerings associated with the features included in the plan, unless specifically provided for in a promotional offering.
4. Components of Home Phone II will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. Home Phone II cannot be combined with any other discounts unless otherwise specified.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-05-2014

LTS No. 28
Original Page 6

PACKAGED SERVICES

HOME PHONE II (Cont'd)

C. Rates and Charges

1. The monthly rate includes the Local Exchange Service, flat rate EAS, Touchcall Service, and features only. All other recurring charges applicable to an access line apply to Home Phone II. Among other things, these include but are not limited to, surcharges, subscriber line charges, and taxes. Also, the monthly rate does not include the recurring charges for the qualifying long distance plan.
2. Service Charges, as described in Section 1 apply for new and additional Home Phone II lines, and moves of existing lines.
3. Service Charges do not apply when Home Phone II replaces existing Local Exchange Service. Service Charges do apply when Customers request a change from Home Phone II back to Local Exchange Service.

	"A" Exchanges	"B" Exchanges
	<u>Monthly Rate</u>	<u>Monthly Rate</u>
Home Phone II ⁽¹⁾	\$28.95	\$38.95

CenturyTel of Michigan, Inc. "A" Exchanges
ALANSON, BEAR LAKE, BOYNE FALLS, BRUTUS, CARO, CEDAR, ELMIRA, EMPIRE, GLEN ARBOR, GLENNIE, HALE, HONOR, HOPE, LAKE ANN, LAKE CITY, LEVERING, NEWPORT, PINCONNING, SAND LAKE HEIGHTS, SIXTY LAKES, SUTTONS BAY, WHITTEMORE
CenturyTel of Michigan, Inc. "B" Exchanges
CRYSTAL, KINDE, MARLETTE, MERRITT, MOORESTOWN, PORT AUSTIN, PORT HOPE, VICKERYVILLE

⁽¹⁾ The customer must subscribe to either CenturyLink Communications, LLC Home Phone II Per Minute long distance plan or CenturyLink Communications, LLC Home Phone II Unlimited long distance plan to qualify for this bundle.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 08-07-2015

LTS No. 28
Original Page 7

PACKAGED SERVICES

CENTURYLINK BUSINESS BUNDLE

A. Description

[CENTURYLINK LOCAL TERMS OF SERVICE: CENTURYLINK BUSINESS BUNDLE](#) contains the terms and conditions for CENTURYLINK BUSINESS BUNDLE.

B. Rates and Charges

1. Nonrecurring Charge

Activation Fee, Per Line \$50.00

2. Monthly Rates

Per Line, Per Location	Monthly Rate ^[1]
Initial Bundle	\$55.00
2 nd through 10 th Bundle	24.99

^[1] Rates for required long distance and/or non-regulated services apply in addition to the rates for the location portion of this bundled service.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 09-12-2014

LTS No. 29
Original Page 1

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE

1. GENERAL

See [LOCAL TERMS OF SERVICE: CENTURYLINK INTEGRATED SERVICES DIGITAL NETWORK \("ISDN"\)](#) for the terms and conditions for Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Business Service:

Termination Liability Charges as described in the aforementioned *Local Terms of Service* will apply if a Customer disconnects all or a portion of the ISDN-PRI Business Service prior to the expiration of the TDP.

2. RATES AND CHARGES

The rates, charges and regulations for a 1.544 Mbps interoffice channel apply in addition to the following rates for the interoffice facilities of an interexchange ISDN-PRI Business service arrangement.

a. ISDN-PRI Business Service Arrangement with Two-Way Primary Rate Interface (23-B + D and 24-B)

(1) Monthly Rates

Month-to-Month ⁽¹⁾	One Year	Two Years	Three Years	Five Years
\$995.00	\$950.00	\$950.00	\$900.00	\$875.00

(2) Nonrecurring charges

	Month-to-Month ⁽¹⁾	One Year	Two Years	Three Years	Five Years
Initial	\$650.00	\$450.00	\$250.00	\$0.00	\$0.00
Additional ⁽²⁾	0.00	0.00	0.00	0.00	0.00

⁽¹⁾ A minimum service period of six months is required.

⁽²⁾ Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 09-12-2014

LTS No. 29
Original Page 2

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI)
BUSINESS SERVICE

2. Rates and Charges (Cont'd)

b.	Optional Features	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1)	2 B-Channel Transfer ⁽¹⁾ Per Primary Rate Interface	\$75.00	\$100.00
(2)	Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	35.00
(3)	Circular Hunt ⁽¹⁾ Per Primary Rate Interface	25.00	0.00
(4)	D-Channel Backup ⁽²⁾	50.00	20.00
(5)	E911 Call Screening ⁽¹⁾ Per Primary Rate Interface (up to 100 station numbers)	125.00	0.00
(6)	Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	100.00	0.00
(7)	Main Number ID Capability	0.00	0.00
(8)	National ISDN-2 Protocol ⁽¹⁾ Per Primary Rate Interface	0.00	0.00
(9)	Network Ring Again ⁽¹⁾ Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	160.00	0.00
c.	Optional Feature Packages		
(1)	Premium Package Includes National ISDN-2 Protocol ⁽¹⁾ E911 Call Screening ⁽¹⁾ Incoming Call Identification (Caller ID Name and Number) Call-by-Call/Integrated Service Access Feature Capability 2 B-Channel Transfer ⁽¹⁾ Per Primary Rate Interface	195.00	150.00

⁽¹⁾ Certain equipment restrictions apply.

⁽²⁾ Available only to customers subscribing to more than one Primary Rate Interface.

CenturyTel of Michigan, Inc. d/b/a CenturyLink
Local Terms of Service
Michigan

Effective: 12-05-2014

LTS No. 29
Original Page 3

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE

2. Rates and Charges (Cont'd)

c. Nonrecurring Charges

(1) Service Establishment Charges consist of:

- (a) A Service Ordering Charge as specified in the local/general tariff of the applicable CenturyLink entity applies for each order placed, for receiving and recording information, and processing the necessary data in connection with a customer's request for service establishment; and
- (b) The applicable Nonrecurring Charge for an ISDN-PRI Business Service Arrangement. This charge covers engineering design, common centralized testing and coordination. Nonrecurring charges do not apply for additional ISDN-PRI Business Service Arrangements installed at the same customer designated premises on the same trip and placed on the same service order.

(2) Premises Visit Charge

per ISDN-PRI Business Service Arrangement	\$125.00
---	----------

(3) Service Change Charges

- (a) For termination change at the same premises,
Physical, per ISDN-PRI Business Service arrangement \$165.00
- (b) For termination change at the same premises,
Programming, per ISDN-PRI Business Service arrangement \$35.00

(4) The Move Charge is equal to the sum of the Service Change Charges plus the Premises Visit Charge.

B. PRIMARY RATE INTERFACE (PRI) BUNDLE

See [LOCAL TERMS OF SERVICE AND PRICE LIST FOR BUSINESS PACKAGED SERVICES](#).